



Missouri-American Water Co. (MAWC)– St. Louis Operations Tap/ Service Line termination processes

The destruction (removal) of existing water service taps and service lines for both residential and commercial premises requesting discontinuation of service shall be at the sole discretion of Missouri American Water Company (MOAW). All costs, including restoration, associated with the removal of such taps and service lines shall be paid by the customer requesting discontinuation of service. All work outlined below for service lines smaller than 3” will be performed by the customers plumbing contractor and witnessed by MOAW. Service lines 3” and larger, the customers plumbing contractor will provide all OSHA approved excavations and MOAW will perform the tap/ service line termination.

At the discretion of Missouri American Water, taps and service lines **which have** the potential for re-use may be converted to a temporary yard hydrant if they are up to MOAW current specifications for the proposed new service, are in good physical condition, and the tap is less than 20 years old. Costs for this shall be paid for by the customers requesting discontinuation of service.

At the discretion of Missouri American Water, taps and service lines **which do not have** the potential for re-use must be destroyed at the main. Costs for termination or partial removal beyond the termination point will be paid for by the customers requesting discontinuation of service.