

**NOTICE OF WORK AUTHORIZATION FOR CUSTOMERS**

**This is to inform you that** \_\_\_\_\_ of  
EMPLOYEE NAME  
\_\_\_\_\_ **has been engaged by Illinois American Water to**  
CONTRACTOR NAME  
**perform** \_\_\_\_\_ **at** \_\_\_\_\_ **at**  
DESCRIPTION OF SERVICE CUSTOMER NAME  
\_\_\_\_\_ **on** \_\_\_\_\_  
CUSTOMER ADDRESS DATE

All utility or contractor employees performing services at a customer's home or place of business must present picture identification upon arrival. **Pursuant to Section 8-306(l) of the Illinois Public Utilities Act, employees of**

\_\_\_\_\_ **are not authorized to solicit payment for these**  
CONTRACTOR NAME  
**services, or on the behalf of Illinois American Water.** If any portion of the charges for the services performed today is to be billed to you, you will be sent a separate bill from your utility.

**If you have any questions related to this activity, please contact us at** 1-800-422-2782. A copy of these notice requirements, and applicable legal provisions, is posted in our office and on our website at [www.illinoisamerican.com](http://www.illinoisamerican.com).

This notice is provided in compliance with rules established by the Illinois Commerce Commission in 83 Ill. Adm. Code 602. For additional information about Commission rules, you may contact Commission Staff at:

Illinois Commerce Commission Consumer Services Division  
527 East Capitol, Springfield, Illinois 62701  
[www.icc.illinois.gov/consumer](http://www.icc.illinois.gov/consumer)  
1-800-524-0795 (Monday through Friday, 8:30 a.m. to 5:00 p.m.)