



## GIVING BACK IS AS ESSENTIAL AS WATER

Illinois American Water employees live, work and give back in the communities we serve. We are passionate about delivering high-quality water and wastewater service, protecting our natural resources, and rolling up our sleeves to make a positive impact.



### ENVIRONMENTAL STEWARDSHIP

Watershed cleanups and native plantings speak to the heart of what we do every day – protect our precious resources for safe, reliable service. We also donate reusable water bottles to schools and organizations to help reduce plastic pollution. Through our environmental grant and pharmaceutical disposal programs, we partner on sustainable projects.



### STEAM EDUCATION

Our team of experts is passionate about building a pipeline of future water and wastewater leaders. This is why we visit classrooms – virtually and in-person. We also provide resources to teachers to share how water gets to the tap and the importance of conserving it. Learn more at [illinoisamwater.com](http://illinoisamwater.com) > Water & Wastewater Information > Splash Lab. Our annual “Water Keeps Life Flowing” Art Contest draws attention to the value of water.



### VOLUNTEERING

Hundreds of volunteer hours and employee resources are donated by our employees each year to support toy, food, blood and school supply drives. Our employees are little league coaches, EMTs, volunteer firefighters, and environmental leaders. We care about our neighbors and the communities we serve.



### IN-KIND SUPPORT

Across the state our skilled employees contribute sweat equity to community projects. Past projects have included installing water lines for community gardens and an animal shelter.



### INCLUSION & DIVERSITY GRANTS

We collaborate with organizations seeking to develop and implement programs, training or community-related projects that aim to promote and foster inclusion and diversity in the community.



### FIREFIGHTER GRANTS

We have distributed over \$940,000 to our local heroes. Grants are used for firefighting equipment, training materials, and more.





## MAKING A DIFFERENCE

At Illinois American Water we know everyone can make a difference. Through our annual workplace giving campaigns, employees voluntarily pledge funds to United Way and Water for People – two organizations focused on helping communities around the world.



Every year, American Water employees proudly contribute to the important efforts of United Way through creative fundraising campaigns and events that help advance the common good in those communities in which we live and work.



In the developing world, American Water supports Water For People, an international nonprofit working across nine countries to bring safe water and sanitation to 4 million people. Our employees' enthusiasm, generosity and contributions to help raise funds for this campaign truly demonstrate our commitment to provide access to clean water for everyone forever.



**RANKED HIGHEST IN CUSTOMER SATISFACTION WITH LARGE WATER UTILITIES IN THE MIDWEST FOUR YEARS IN A ROW.**

For J.D. Power 2023 award information, visit [jdpower.com/awards](http://jdpower.com/awards).

**SERVICE. ONE MORE WAY WE KEEP LIFE FLOWING.**