



COMMUNITY IMPACT

2023 Report

MISSOURI
AMERICAN WATER
WE KEEP LIFE FLOWING®

At Missouri American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$348,100 in funding to 97 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

877

Missouri American Water team members volunteered more than **870 hours in the community.**

Our employees volunteered to help clean up trash along the Meramec River bank and along the shoreline of Lake Taneycomo.



GIVING BACK: MORE THAN \$348,100

We donated \$236,154 to organizations in our communities through grants, scholarships, general charitable contributions and programming support and \$112,000 to assist customers in paying their water bill.*

Help to Others Program: We contributed \$112,000 to fund our customer assistance program.

H2O Help to Others is an emergency assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to customers experiencing financial hardship to help keep their water and/or wastewater services flowing.



Environmental Grants & Sponsorships
\$58,800 to 8 organizations



Public Safety and Firefighting Support Grants
\$54,015 to 46 fire and rescue organizations



Inclusion, Diversity & Equity
\$15,448 to support 7 organizations



Education & Workforce Development
\$9,100 to 3 organizations



Health & Wellness Hydration Station Grants
\$42,796 to fund 20 stations for schools, community centers and nonprofits



Community Sustainability
\$55,995 to 13 organizations (including \$30,000 to United Way)

American Water Charitable Foundation Contributed Over **\$443,500 IN MISSOURI**

\$377,000 awarded to 18 organizations through AWC's "Keep Communities Flowing" grant programs.

\$66,563 donated to 157 nonprofit organizations in Missouri through the foundation's employee matching gift program. This includes more than \$21,210 our employees donated to organizations in Missouri through United Way.



*These amounts may be subject to recovery in a future potential rate case(s). 04-2024