

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



November 19, 2019

Jeffrey T. Linam
Vice President of Rates & Regulatory
California-American Water Company
4701 Beloit Drive
Sacramento, CA 95838-2434

Dear Mr. Linam,

The Commission has approved California-American Water Company's Advice Letter No. 1258-A (Supplement to Advice Letter No. 1258), filed on October 1, 2019, regarding the Disaster Relief Communications Plan.

Enclosed are copies of the following revised tariff sheets for the utility's files:

P.U.C.	Sheet No.	Title of Sheet
	9260-W	Preliminary Statement, Summary Table
	9261-W	Preliminary Statement, (continued)
	9262-W	Table of Contents, Page 1

Please ensure that you submit verification to Water Division that you have mailed notice of the Emergency Disaster Relief Protections to your customers in accordance with your Outreach Plan.

Please contact Jefferson Hancock at 415-703-3453, if you have any questions.

Thank you,

/s/ROBIN BRYANT

Robin Bryant
Water & Sewer Advisory Branch
Water Division

Enclosures

CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name: California American Water

Date Mailed to Service List: October 1, 2019

District: All Service Districts

CPUC Utility #: U210W

Protest Deadline (20th Day): September 29, 2019

Advice Letter #: 1258-A

Review Deadline (30th Day): October 9, 2019

Tier 1 2 3 Compliance

Requested Effective Date: September 9, 2019

Authorization D.19-07-015

Rate Impact: \$See AL
See AL%

Description: Cal-Am's Disaster Relief Communications Plan

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Kamilah Jones

Utility Contact: Jonathan Morse

Phone: 916-568-4232

Phone: 916-568-4237

Email: Kamilah.Jones@amwater.com

Email: Jonathan.morse@amwater.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____



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www.amwater.com

P (916)-568-4251
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October 1, 2019

ADVICE LETTER NO. 1258-A

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

<u>C.P.U.C. Sheet No.</u>	<u>Title of Sheet</u>	<u>Canceling Sheet No.</u>
9260-W	PRELIMINARY STATEMENT Summary Table	9004-W
9261-W	PRELIMINARY STATEMENT (continued)	9009-W
9262-W	TABLE OF CONTENTS Page 1	9259-W

Purpose:

This supplemental advice letter is being filed to add new language from paragraphs 10 and 11 of D.19-07-015, as applicable, to the proposed CEMA Preliminary Statement and the proposed Disaster Relief Communication Plan.

This advice letter filing is being made to comply with D.19-07-015 in the Emergency Disaster Relief Rulemaking, which requires California-American Water Company ("California American Water") to file a Disaster Relief Communications Plan within 60 days of the decision.

Background:

On July 15, 2019, The California Public Utilities Commission ("Commission") issued Decision No. 19-07-015. Submission of this plan is made per Ordering Paragraph 10, 11 and 13 which states:

13. *All Class-A Water utilities (California Water Service Company, California American Water Company, Golden State Water Company, Great Oaks Water Company, Liberty Utilities (Apple Valley Ranchos Water, and Park Water), San Jose Water Company, San Gabriel Valley Water Company, and Suburban Water Systems as well as all Class-B Water utilities (Fruitridge Vista Water Company, Bakman Water Company, Del Oro Water Company, East Pasadena Water Company, Santa Catalina Island Water (a division of Southern California Edison Company), and Alco Water Service).) shall file a Tier 1 Advice Letter 60 days from the effective date of this decision, setting forth the plan for customer outreach of these protections in English, Spanish, Chinese (including Cantonese, Mandarin, and other Chinese languages), Tagalog, and Vietnamese as well as Korean and Russian where those languages are prevalent within the utilities' service territories.*

10. *All Class-A Water utilities...shall track the associated cost with the emergency customer protections in the respective Catastrophic Event Memorandum Accounts and extend their applicability of those memorandum accounts to costs for implementing customer protections for all disasters in which the Governor of California or the President of the United States has declared a state of emergency. Catastrophic Event Memorandum Accounts or Emergency Customer Protections Memorandum Account Tariff Language must specify that entries in the account will be segregated by qualifying event. Costs for emergency customer protection activities should be recovered across each utility's entire customer base and the water and sewer utilities stated above, shall make any necessary tariff changes in accordance with the advice letter procedures prescribed by General Order 96-B."*
11. *All Class-A Water utilities...shall file a Tier 1 Advice Letter at the default, 12-month conclusion of customer protection period (running from the date that customer protections related to the specific disaster became effective), or as reasonably determined by the Governor's Office of Emergency Services, detailing the mandated protections offered to the customer affected by the disaster, the start and the end periods customers received the emergency customer protections, the outreach efforts conducted, the customer impacts, and the associated cost.*

Rate Impact:

None.

Request:

California American Water is submitting a Disaster Relief communications plan as required. During the Sonoma County Tubbs Fire in 2017, California American Water provided similar protections that were communicated through multiple channels prior to a Commission order to do so. In the event of a widespread major disaster that impacts California American Water's ability to comply with any aspect of the plan in a timely manner, we will communicate the failure and provide an estimated timeline on compliance with the plan to the Water Division.

Tier Designation:

D.19-07-015 requires a Tier 1 filing.

Effective Date:

Plan is effective upon filing.

Service List:

In accordance with Section 4.3 of General Order 96-B, a copy of this advice letter has been served upon all interested and affected parties as shown in Exhibit A.

Protests and Responses:

Anyone may submit a response or protest for this AL. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds¹ are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

DWA must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

The addresses for submitting a response or protest are:

Email Address:

Water.Division@cpuc.ca.gov

Mailing Address:

CA Public Utilities Commission
Division of Water and Audits
505 Van Ness Avenue
San Francisco, CA 94102

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Email Address:

jonathan.morse@amwater.com

Mailing Address:

4701 Beloit Drive
Sacramento, CA 95838

sarah.leeper@amwater.com

555 Montgomery Street, Suite 816
San Francisco, CA 94111

preet.nagra@amwater.com

4701 Beloit Drive
Sacramento, CA 95838

¹ G.O. 96-B, General Rule 7.4.2

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

If you have not received a reply to your protest within 10 business days, contact this person at (916) 568-4222.

REPLIES²

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

If you have not received a reply to your protest within 10 business days, please contact me at (916) 568-4232.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Jeffrey T. Linam

Jeffrey T. Linam
Vice President of Rates & Regulatory

² G.O. 96-B, General Rule 7.4.3

PRELIMINARY STATEMENT
Summary Table

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(C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1258-A	J. T. LINAM	Date Filed	<u>09/09/2019</u>
Decision	D.19-07-15	DIRECTOR - Rates & Regulatory	Effective	<u>09/09/2019</u>
			Resolution	_____

PRELIMINARY STATEMENT
(Continued)

Sheet 6

G. Catastrophic Event Memorandum Account (“CEMA”)

1. PURPOSE:

The purpose of the CEMA is to recover the costs resulting from a catastrophic event declared a disaster or state of emergency by competent federal or state authorities. These costs can include but are not limited to expenses related to the restoration of service and California American Water facilities affected by the catastrophic event. These costs may also include but are not limited to cost for implementing customer protections for all disasters in which the Governor of California or the President of the United States has declared a state of emergency. California American Water was granted authority for this account in CPUC Resolution E-3238, dated July 24, 1991.

(C)
(C)
(C)

Should a disaster occur, California American Water will inform the Executive Director of the CPUC by letter within 30 days after the catastrophic event that California American Water has started booking costs in the CEMA.

The letter shall specify the declared disaster, date, time, location, service area affected, impact on California American Water's facilities, and an estimate of the extraordinary costs expected to be incurred, with costs due to expenses and capital items shown separately.

California American Water shall not record any capital costs or expenses incurred prior to the start of the declared disaster or state of emergency, as identified by the appropriate Authorities, pursuant to Government Code Sections 8558, 8588, and 8625, or comparable federal authority.

Descriptions of the terms and definitions used in this section are found in Rule 1.

Per Decision D.19-07-015, California American Water will track the associated costs from each segregated event in its Catastrophic Event Memorandum Account.

(C)
(C)

2. APPLICABILITY:

The CEMA balance will be recovered from all customer classes from the utility's customer base, except those specifically excluded by the CPUC.

(C)

3. CEMA RATES:

The CEMA does not currently have a rate component. Any balance in the CEMA will be recovered in rates after CPUC review and audit of the recorded CEMA balance.

4. ACCOUNTING PROCEDURE:

Upon declaration of a disaster or state of emergency, California American Water shall maintain the CEMA from the date of the event causing the disaster occurred by making entries to this account at the end of each month as follows:

- a. A debit entry for each qualifying event equal to the amounts recorded in California American Water's Operations and Maintenance, and Administrative and General Expense Accounts that were incurred as a result of the disaster and related events.

(C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY		(TO BE INSERTED BY C.P.U.C.)	
Advice	1258-A	J. T. LINAM		Date Filed	<u>09/09/2019</u>
Decision	D.19-07-15	DIRECTOR - Rates & Regulatory		Effective	<u>09/09/2019</u>
				Resolution	_____

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(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
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			Resolution	_____

ALL DISTRICTS SERVICE LIST
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ADVICE LETTER 1258-A

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ALL DISTRICTS SERVICE LIST
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ADVICE LETTER 1258-A

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ADVICE LETTER 1258-A

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ALL DISTRICTS SERVICE LIST
CALIFORNIA-AMERICAN WATER COMPANY
ADVICE LETTER 1258-A

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