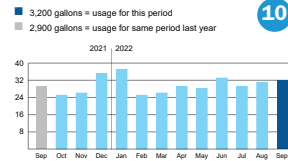




Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
63741761	100 gal	5/8"	08/05/2022	09/07/2022	2,002 (A)	2,034 (A)	32	32.00	3,200
A = Actual E = Estimate 1 Billing Unit = 100 gallons							Total Gallons: 3,200		

Billed Usage History (graph shown in 100 gallons)



Next Scheduled Read Date: on or about October 06, 2022
Account Type: Residential

11 Average daily use for this period is: **94 gallons**
(34 days)

Year to Date Billed Usage: 27,000 gallons

Account Detail

Account No. 1028-999999999999
Service To: 123 YOUR ST CITY, WV 25840-9999

Prior Billing	132.68
Payments	-132.68
Total payments as of Aug 15. Thank you!	-132.58
Balance Forward	0.00
Service Related Charges - 08/05/22 to 09/07/22	
Water Service	63.86
Water Service Charge	36.41
Water Usage Charge (15 x \$0.00)	0.00
(17 x \$1.61472)	27.45
Wastewater Service	66.28
Wastewater Service Charge	53.51
Wastewater Usage Charge (25 x \$0.00)	0.00
(7 x \$1.82378)	12.77
Other Charges	1.03
Distribution System Improvement Charge (\$63.86 x 1.62%)	1.03
Total Service Related Charges	131.17
Taxes	5.49
Utility User Tax	2.68
Municipal Surcharge	2.81
Total Current Period Charges	136.66
Total Amount Due	\$138.17

Understanding Your Bill

The below defines terms you may find on your bill:
Service Related Charges: This section includes charges for services related to water, wastewater and fire protection, as well as any credits and debits for correction to previously billed charges, if applicable. The **Water Service Charge** and **Wastewater Service Charge** are flat amounts billed each month. It includes the first 1,500 gallons used each month for water service and the first 2,500 gallons used each month for wastewater service. The **Water Usage Charge** and **Wastewater Usage Charge** are based on water usage above what is accounted for in the service charges.
Distribution System Improvement Charge (DSIC): Effective March 1, 2022, the Public Service Commission of West Virginia approved a new DSIC surcharge for West Virginia American Water customers. The DSIC has been reset to 1.62 percent which is approximately \$1.61 for the average residential water bill.
Fees and Adjustments: This includes additional charges or adjustments for the service period referenced, when applicable, such as service activation and late payment charges.
Pass Through Charges: These charges, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
Billing Units: One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
Average Daily Use: The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
Still have questions? We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia de traducción en la lectura de su factura, comuníquese con nuestro Centro de Atención al Cliente al 1-800-685-8660 de lunes a viernes de 7 a.m. a 7 p.m.
For more information about your charges and rates, please visit: <https://amwater.com/wvaw/rates>

9 Meter Reading and Usage Summary

This section reports information about your meter, its number, size, the number of units billed in the billing period and your next scheduled meter reading on/or about date. Sometimes meters cannot be accessed and we estimate water usage based on historical data.

10 Billed Usage History

This graph outlines your water usage during the past year and provides a comparison between the current month's usage and your usage the same month the year prior, if applicable.

11 Average Daily Use

12 Understanding Your Bill

This section defines terms you may find on your water bill.

ACCOUNT DETAIL

13 Prior Billing and Payments

The amount you owed from your previous bill along with any payment you may have made in the past billing cycle. This section will also show any unpaid balances or overpaid credits to go towards your next bill.

14 Water Service (if applicable)

- Water Service Charge:** This fixed monthly charge is based on the size of the water meter.
- Water Usage Charge:** This variable is based on the amount of water used during the billing period.

15 Wastewater Service (if applicable)

- Wastewater Service Charge:** The fixed monthly charge accounts for costs related to providing sewer service to your property.
- Wastewater Use Charge:** This variable charge is based on your water consumption as indicated by your water meter reading.
- NOTE:** Some wastewater customers are billed a flat monthly rate if we don't own the water system and/or we're not able to obtain water usage data.

16 Other Charges

- Distribution System Improvement Charge (DSIC)** helps to fund the replacement of aging water distribution system facilities, such as water mains, valves and fire hydrants. Accelerating needed infrastructure improvements benefits customers through enhanced service reliability, water quality and fire protection. The DSIC is approved by the PSC and adjusted annually based on work completed.
- This section also includes **low income discounts** for customers who qualify and charges for **optional services**, including contributions to the H2O Help to Others program. To learn more about customer assistance programs available to customers, visit westvirginiaamwater.com. Under Customer Service & Billing, select Customer Assistance Programs.

17 Taxes

These taxes are collected and remitted to government entities in accordance with state and local tax codes.

Account Detail

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Total Current Period Charges	136.66
Total Amount Due	\$138.17

MANAGE YOUR ACCOUNT WITH MYWATER

Manage your account online using our customer portal, **MyWater**, at mywater.amwater.com. You can view and pay your bill; sign up for emergency alerts and tell us how you'd like to be notified; track your water use history and compare to the neighborhood average; enroll in Paperless Billing and Auto Pay; and more!

Each month, we may also include a page that focuses on a topic or service that's useful for you.