

DISREGARD SECOND ESTIMATED BILL

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

We regret to advise you of a recent billing error. You may have noticed receipt of a second statement, which closely followed your normal monthly bill. This second bill was issued in error. Examination of the second bill will reveal that it is an estimated bill. Please disregard this statement and remit payment based on charges included in the original bill.

California-American Water Company sincerely apologizes for the confusion and inconvenience you may experience as a result of this duplicate billing.

Should you have questions or concerns about this letter, please contact our 24-hour Customer Service Center at 1-800-794-7350

Sincerely,

California-American Water Company
Billing Department

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

ADVICE LETTER NO. 566

D. P. STEPHENSON

DATE FILED JUN 18 2002

NAME

EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES

RESOLUTION NO. _____

TITLE