

CALIFORNIA-AMERICAN WATER COMPANY
880 KUHN DRIVE
CHULA VISTA, CALIFORNIA 91914

CANCELING

New

C.P.U.C. SHEET NO.

4061-W

C.P.U.C. SHEET NO.

CANCEL BILL AND REISSUE

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

In a few days, you will receive an adjusted bill for your water service. Your previous bill was incorrect due to N/A.

California-American Water Company cancelled the incorrect bill dated Friday, April 5, 2002 and credited your account for the full dollar amount. The company has rebilled your account for the correct amount covering the period between Sunday, May 5, 2002 and Wednesday, June 5, 2002.

If you have already paid the incorrect amount, and that payment is not reflected on your new bill, simply deduct the amount already paid from the corrected bill to determine if any additional payment is required.

You have at least 20 days to pay the corrected bill. If you cannot pay the bill by the due date, California-American Water Company will gladly discuss a payment agreement with you. If you would like to discuss your payment options or have any additional questions regarding this issue, please call customer service at 1-800-794-7350, 24 hours a day, 7 days a week.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. _____