

CREDIT LETTER

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

As you requested, we are pleased to share with you the following information from our records regarding your account as a customer of California-American Water Company:

1. Service Address:
2. Length of service: 12 MONTHS
3. Final bill overdue? Yes
4. Present Credit Rating: 5
 - a. Number of discontinuance notices for non-payment: 0
 - b. Number of times service discontinued for non-payment: 0
 - c. Number of returned checks: 0

If you would like to discuss this information further, please call our customer service representatives at 1-800-794-7350, 24 hours a day, 7 days a week.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO.

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO.