

CUSTOMER REQUEST – REMOVE FLUORIDE

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

This is in response to a note you wrote requesting that fluoride be removed from your water supply.

We began adding fluoride to our water supply in your area in the early 1950's at the request of the municipalities we served at the time. Each municipality passed an ordinance requesting us to add fluoride to the water supply. Ordinances from all the municipalities we serve were necessary, inasmuch as fluoride had to be added either to the entire supply or to none of it.

Removing fluoride from the water we provide to any one part of a given distribution system is not possible. To remove it from the entire system would require written consensus from all the municipalities in the system.

Although the benefits of fluoride have long been recognized, we counsel neither for nor against it, basing our decision to fluoridate or not fluoridate on the preference of the customers we serve. If you would like to discuss this matter further, you may call our customer service representatives at 1-800-794-7350, 24 hours a day, 7 days a week. We will answer your concerns or put you in contact with our Water Quality Superintendent at 1-800-422-2782 in your area.

Thank you for taking the time to express your preference. I hope this letter has been helpful.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002
EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES
TITLE

RESOLUTION NO. _____