

INACCESSIBLE METER

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

After a recent attempt to read the water meter at your property, our meter reader reports that the meter is inaccessible due to N/A.

It is critical for our meter reader to have safe and unobstructed access to the water meter. To accomplish this, we would appreciate your resolving the situation described above by your next reading date.

If you have any questions, please call our customer service representatives at 1-800-794-7350, 24 hours a day, 7 days a week. Thank you for your cooperation.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES
TITLE

EFFECTIVE JUL 22 2002

RESOLUTION NO. _____