

LEAK ADJUSTMENT REQUEST - NEED RECEIPTS

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

In order to review your account for a possible one-time courtesy adjustment due to a leak at your property, we will need a plumbing receipt as verification of repairs. If you can not provide a receipt, then please call me to set up an appointment for us to inspect the meter to verify there is no longer any movement on the leak detector. Your receipt can be sent to me at the following address:

California-American Water Company
P.O. Box 578
Alton IL 62002
Attn: Correspondence

If you should have any questions, please feel free to call customer service at 1-800-794-7350. We are available 24 hours a day, 7 days a week.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. _____