

CALIFORNIA-AMERICAN WATER COMPANY
880 KUHN DRIVE
CHULA VISTA, CALIFORNIA 91914

CANCELING

New C.P.U.C. SHEET NO. 4076-W

C.P.U.C. SHEET NO.

LEAK FOUND BY COMPANY

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

On Sunday, May 5, 2002, our serviceperson visited your home and located a leak in the water service line between the curb line and your house. This water service line is part of your household plumbing and must be maintained by the homeowner.

Leaks of any kind contribute to excess consumption and high bills. To avoid high bills and possible damage, it would be in your best interest to have this leak repaired within 10 days of the date of this letter. Water is a valuable resource that should not be wasted.

Please call our customer service representatives at 1-800-794-7350, 24 hours a day, 7 days a week, to notify us if any additional time would be needed to make repairs or if repairs have been completed. Thank you.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO.

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO.