

**LEAK FOUND – WATER SHUT-OFF**

**California-American Water Company**

P.O. Box 578, Alton IL 62002  
1-800-794-7350

05/13/2002

Dear Customer:

**This is to advise you that on Sunday, May 5, 2002, your water service was temporarily discontinued because we received notice of and verified a water leak at your property.**

We recommend this situation be investigated and, if repairs are necessary, they be made to avoid high usage billings or damage to your property. When repairs have been made, please call our customer service representatives at 1-800-794-7350, 24 hours a day, 7 days a week, to schedule reconnection of the water service. Thank You.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. \_\_\_\_\_

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. \_\_\_\_\_