

NEED CUSTOMER INFORMATION

California-American Water Company

P.O. Box 578, Alton IL 62002

1-800-794-7350

05/13/2002

Dear Customer,

Examination of your account finds that your name and other pertinent information are missing from our records. To keep your account active, we kindly request that you complete the information below and call us at 1-800-794-7350.

If you have any questions, please feel free to contact our office at 1-800-794-7350. For your convenience our customer service representatives are available to help you 24 hours per day, 7 days of the week.

Sincerely,

Customer Service

Please Print

First Name MI Last Name

Mailing Address House#, Street Name, City, State, Zip Code

Service Address House #, Street Name, City, State, Zip Code

Home Phone Number Office Phone Number Social Security Number

Signature Date

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES
TITLE

EFFECTIVE JUL 22 2002

RESOLUTION NO. _____