

INVESTED IN LARKFIELD

Information about your rates.



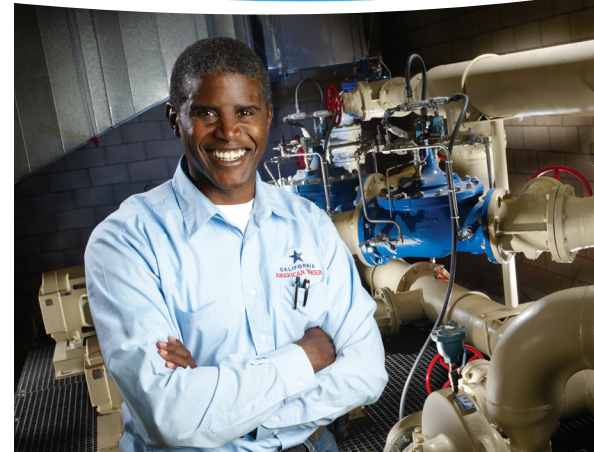
CALIFORNIA
AMERICAN WATER

California American Water rate increase requested for 2012-14.

On July 1, 2010, California American Water filed for a statewide rate increase with the California Public Utilities Commission. The application will set rates for our Larkfield Service District over a three year period from 2012-2014.

California American Water applies for rates through an open rate process and provides our customers a complete account of how rates are made, what your rates fund and why occasional and reasonable increases are necessary.

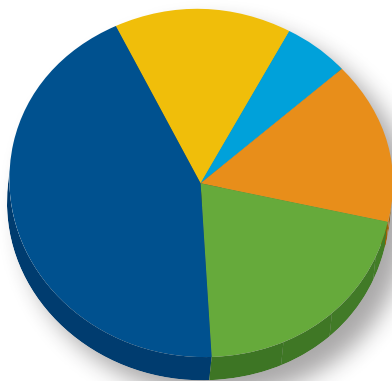
If these rates are approved, they will take effect January 1, 2012. Smaller increases would take effect January 1, 2013 and January 1, 2014. Once final rates are set, customers in each service district will be notified of how their bill will be affected via a bill insert or letter.



Craig Evans
Operations Supervisor

Why rates are rising.

Percentage of Rate Increase



- GENERAL & ADMINISTRATIVE: 15.05%
- BENEFITS & PENSION: 5.59%
- INFRASTRUCTURE: 14.75%
- OPERATIONS & MAINTENANCE: 21.03%
- REDUCED WATER SALES: 43.59%

Note: This graph accounts only for new cost increases beginning in 2012. This rate case also includes other increases not reflected in this chart, including projects and expenses previously approved by the CPUC.

PUBLIC PARTICIPATION HEARING

Thursday, February 10, 2011
6:00 p.m.

Town of Windsor Council Chambers
9291 Old Redwood Highway, Bldg. 400
Windsor, CA

To comment on the proposed rates:

If you wish to protest the application, you may do so by emailing the public advisors office at public.advisor@cpuc.ca.gov.

Be sure to write the case number #A.10-07-007 on all correspondence.

You may also send a letter to:

CPUC
(Case # A.10-07-007)
Public Advisors Office
505 Van Ness Avenue
San Francisco, California 94102

To speak with a California American Water representative regarding this rate case as it pertains to Larkfield please call Evan Jacobs at (707) 495-6135.

WE CARE ABOUT WATER. IT'S WHAT WE DO.