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February 26, 2009

RE: CANNERY ROW MAIN REPLACEMENT – BEGINNING MONDAY, MARCH 2

To Cannery Row Businesses:

California American Water will begin a water main replacement project on Cannery Row between Reeside Ave. and Hoffman Ave on Monday, March 2nd. Preliminary pot-holing and exploratory work will begin immediately.

We are coordinating our project with the City of Monterey, which has a repaving project planned for the same area. Both projects are expected to be complete before Memorial Day weekend. In addition, there will be no work during the weeks of April 5th and April 12th to accommodate the increase in visitors associated with Spring Break.

**Work will occur between 8:00 a.m. and 6:00 p.m. Monday through Thursday. Friday work will be conducted between the hours of 8:00 a.m. and 3:00 p.m. When work is conducted near hotels, construction will begin at 9:00 a.m.**

The water main we are replacing is located on the ocean side of the street. It has experienced several major breaks in recent years, which resulted in temporary disruptions in water service for nearby businesses. Replacement of the pipe will improve service reliability and minimize future leaks and breaks.

The main replacement process involves first replacing the pipe and temporarily patching the road. This is followed by water pressure and water quality tests. After testing is complete, hydrant and individual service lines will be connected to the new water main. Our process should take approximately six weeks. The City's resurfacing and repaving process will begin after our project is complete and will finish before the height of the tourism season begins.

During construction, we will leave business driveways unobstructed and make accommodations for deliveries. One lane of traffic will remain open. If you have any questions or concerns now or during the project you may contact:

Bob Pack, Monterey Peninsula Engineering: (831) 277-6124  
Lesley Silva, California American Water: (831) 917-3224

Thank you in advance for your patience and cooperation. Improvements to our infrastructure are an important investment in public health and safety and future prosperity for the Cannery Row business district.

Sincerely,

Craig E. Anthony  
General Manager  
California American Water