

# CHECK ID PLEASE!

Protect yourself and your home from utility imposters!



PENNSYLVANIA  
AMERICAN WATER

Your safety is important to us at Pennsylvania American Water. Please take these precautions to keep yourself and your home safe from utility imposters.



## 1. Be informed.

When we need to perform work in your home or business, we will normally contact you by letter or telephone.

## 2. Look for the ID.

Our employees carry official company badges. Subcontractors carry their own photo ID and may also carry our temporary badge. Insist on seeing this identification. If you have questions, call us at 1-800-565-7292.

## 3. Check the service person's vehicle.

All Pennsylvania American Water vehicles have the company's logo clearly displayed on the side.

## 4. If you're suspicious, keep your door locked!

If the person cannot show you an ID badge or if you have any doubts, do not let that person into your home. Close and lock your door, call 911, and call Pennsylvania American Water to report the incident.

## For more information

Contact our Customer Service Center at 1-800-565-7292.

Our customer service representatives are available 24/7 to assist you.

Visit us online at [pennsylvaniaamwater.com](http://pennsylvaniaamwater.com).

**Remember, you decide who enters your home. Take the time to ensure that the "water company" representative at your door is truly on official Pennsylvania American Water business.**

**WE CARE ABOUT WATER. IT'S WHAT WE DO.**