

At Missouri American Water, we believe fresh, clean water is a resource that should be made available to everyone. That is why we offer a program to provide assistance to low-income families.



Printed on paper containing recycled content. Each ton of recycled paper saves 7,000 gallons of water.



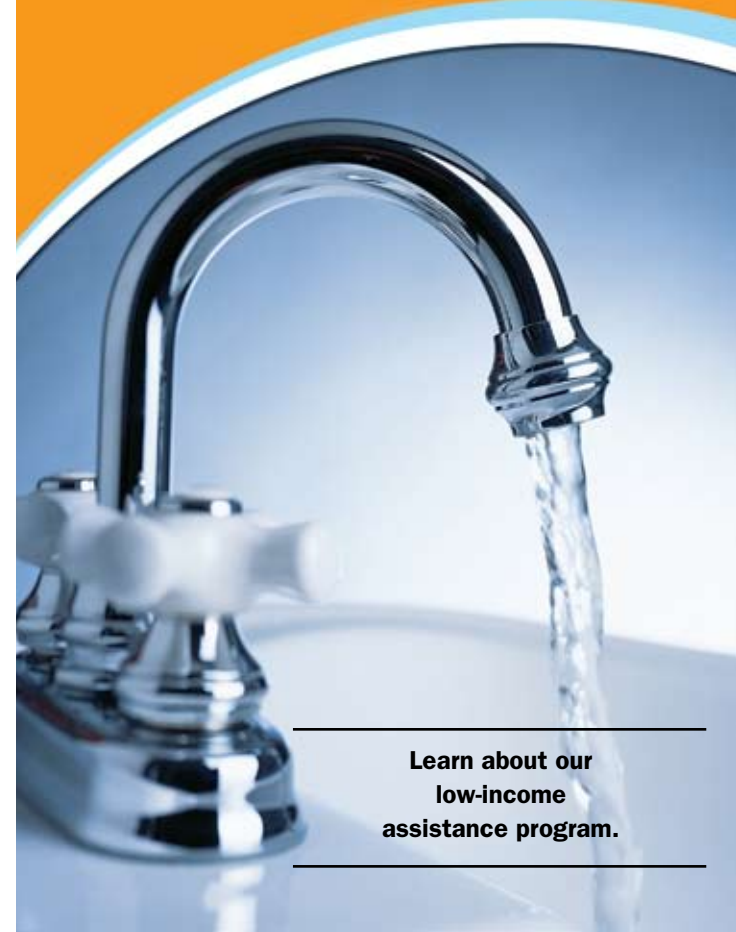
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You can help reduce your water bills by managing your water usage. A few simple steps:

- **Check for leaks.** Did you know that one drip per second from a faucet can waste 3,000 gallons of water per year? A constantly running toilet can waste about 200 gallons of water per day. Missouri American Water offers a leak detection kit that is available online at [www.missouriamwater.com](http://www.missouriamwater.com) or by mail when you call our Customer Service Center at 1-866-430-0820.
- **Run your dishwashers and clothes washers only when they are full.** If you're washing a small amount of clothes, adjust your clothes washer so the water level matches your load size.
- **Consider water and energy-efficient appliances.** The USEPA reports that EPA-certified Energy Star washing machines may use 35% less water per load. Water-saving shower heads, toilets and faucet aerators can also help cut your water usage.
- **Water your lawn only when it needs it.** An easy way to tell if your lawn needs water is to simply walk across the grass. If you leave footprints, it's time to water. More lawn watering tips are available at [www.missouriamwater.com](http://www.missouriamwater.com).



# H<sub>2</sub>O Help to Others Program™



Learn about our low-income assistance program.

## H<sub>2</sub>O Help to Others Program™

Missouri American Water's H<sub>2</sub>O Help to Others Program provides help to those who need it most.

The H<sub>2</sub>O Help to Others Program is a customer assistance program created by Missouri American Water and Missouri's Community Action Agencies to help provide supplemental funding to Missouri American Water customers who would otherwise have trouble paying their water bills.

The program is supported by contributions from Missouri American Water and voluntary donations from customers.

### To Apply for Assistance

Missouri American Water customers who need assistance should contact our 24/7 Customer Service Center toll-free at 1-866-430-0820. Our customer service representatives will direct you to the Community Action Agency in your area.

The Community Action Agencies accept applications for assistance and determine eligibility for the H<sub>2</sub>O Help to Others Program. They can also help customers manage their water usage and their water bills.

Program payments may only be used to cover water service charges on Missouri American Water bills only. Program assistance may not cover a recipient's entire water bill.

The H<sub>2</sub>O Help to Others Program is administered by Missouri's Community Action Agencies – nonprofit organizations dedicated to helping Missouri families and communities thrive.

- Audrain and Cole Counties – Contact the Community Action Agency of St. Louis County at (314) 863-0015, ext. 654, or the Central Missouri Community Action Agency at 573-582-7864 (Audrain County) or 573-635-4480 (Cole County).
- Buchanan County – Contact the Community Action Partnership of St. Joseph at 816-233-8281.

- Chariton and Johnson Counties – Contact the Missouri Valley Community Action Agency at 660-548-3155 (Chariton County) or 660-747-2245 (Johnson County).
- Jasper and Newton Counties – Contact the Community Action Agency of St. Louis County at (314) 863-0015, ext. 654 or the Economic Security Corporation of the Southwest Area at 417-781-0352.
- Jefferson and Franklin Counties – Contact the Jefferson-Franklin County Action Corporation at 636-789-2686.
- Platte County – Contact the United Services Community Action Agency at 816-858-5153.
- St. Charles and Warren Counties – Contact the Northeast Community Action Agency at 636-272-3477 (St. Charles County) or 636-456-8191 (Warren County).
- St. Louis County – Contact the Community Action Agency of St. Louis County at (314) 863-0015, ext. 654.

### To Contribute to the H<sub>2</sub>O Help to Others Program

It's easy to contribute to the H<sub>2</sub>O Help to Others Program. With a single pledge, your contribution of \$1, \$3 or \$5 per billing period will be automatically added to your water bill. You can pledge your donation by:

- Completing the pledge form on this brochure and returning it to Missouri American Water.
- Checking the H<sub>2</sub>O Help to Others Program box on the back of your Missouri American Water bill. Your pledged amount will be added to your next bill.

Check the box on the back of your bill.



### Your contribution counts!

Missouri American Water  
1-866-430-0820  
www.missouriamwater.com

## Make your pledge to the H<sub>2</sub>O Help to Others Program today.

Please complete, detach and return this form with your Missouri American Water payment.

Be sure to write "H<sub>2</sub>O Help Donation" on the memo portion of your check. Check the amount you wish to donate each billing period. This amount will be automatically added to your water bill.

\$1

\$3

\$5

Name: \_\_\_\_\_  
(please print)

Account Number: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

**For more information, call 1-866-430-0820.**

**www.missouriamwater.com**



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