

The value of water service... A REAL BARGAIN!

Long Island American Water invests millions of dollars year each in its treatment plants and distribution facilities to ensure that our customers receive quality, reliable water service. At the same time, **the cost of tap water remains less than a penny per gallon.** For most customers, the water bill is the lowest utility bill they pay each month.



For the latest news about Long Island American Water, check us out online:

- **Web:** www.longislandamwater.com
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We Are Invested in Long Island



LONG ISLAND
AMERICAN WATER



Investing \$15 million to
upgrade your water system



Why capital investments are so important

Long Island American Water's professional staff continuously monitors, maintains and upgrades our systems to ensure that we deliver reliable, quality water service that meets all regulatory standards. That's why we regularly replace aging pipe within our more than 700-mile network of water mains across Nassau County, which provides improved water pressure, fire protection and service reliability. By the way, that's enough pipe to reach from New York City to Montauk Point seven times.

Water is essential to our quality of life, so we can't afford to jeopardize it by failing to reinvest in the treatment facilities, storage tanks, pumping stations, fire hydrants and related equipment that serve our communities.

At the same time, our tap water costs less than a penny per gallon. That's an exceptional value!

Upgrading your water system

Locally, we **invested approximately \$15 million** in 2011 to improve the water treatment and pipeline systems that serve more than 220,000 people on Long Island.

In 2011, Long Island American Water **completed the construction on a new 4 MGD (million gallons per day) iron removal treatment facility** located on the border of Lynbrook and Malverne.

We also completed several pipeline replacement projects with **more than 26,000 feet — or approximately 5.2 miles — of new pipe installed** ranging from 6 to 24 inches in diameter. Other system improvements completed in 2011 include:

- The largest directionally drilled water main replacement project in Nassau County across Reynolds Channel. As part of this project, 1,400 feet of pipe was installed beneath the channel bed from Lawrence to Atlantic Beach.
- Replaced 76 fire hydrants and installed four new hydrants.
- Replaced 346 service lines and installed 28 new service lines.
- Reconstructed four wells and replaced two additional wells within our service territory, increasing the system's capacity by 4 MGD.

In 2012, we will begin construction on a seventh iron removal treatment facility located in northwest Lynbrook. In addition, well improvement projects are underway in Valley Stream and Lakeview. We will also continue to replace water mains, fire hydrants and service lines throughout the service territory.



DID YOU KNOW? \$335 billion in capital spending is needed across the nation to replace aging water facilities from 2007 through 2027.