

The new 4 MGD (million gallons per day) iron removal treatment facility will be located on the border of Lynbrook and Malverne. The plant is scheduled to be completed and serving customers by September 2010.

Access to National Resources

Because we are part of American Water, we benefit from the company's Belleville Lab, one of the most advanced water quality laboratories in the United States.

Since 1993, the American Water research team has won over a dozen awards for research, received nearly \$34 million in research grants, and been awarded three patents for its Cryptosporidium research alone. We are a leader in monitoring and controlling this organism.

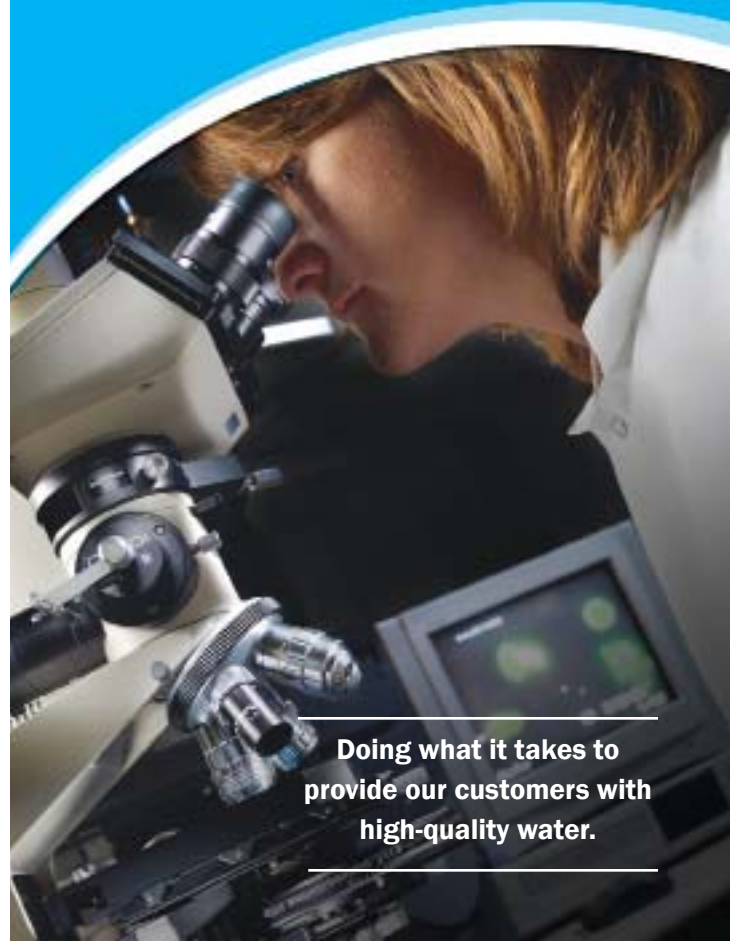
Quality Water, More Reliable Than Ever

Long Island American Water plans ahead and is continually investing in our infrastructure to make sure we have an adequate supply of quality water today and for generations to come.

A lot goes into providing high-quality and reliable water service. The cost to our customers? Still less than a penny per gallon.



We Take Water Quality Seriously



Doing what it takes to provide our customers with high-quality water.



Water is essential to life, but having an adequate supply of water isn't enough. Our team of water quality specialists and certified plant operators carefully monitor your water from source to tap to make sure that it meets all federal and state drinking water standards around the clock.

A Tradition of Quality

Quality water is part of our proud 125-year tradition of service. Our commitment to providing high-quality water has remained over the years. From the earliest days, we used innovative water treatment technology, because it was the right thing to do for our customers and our communities.

Over time, we have continued to invest in our systems to incorporate more efficient and more effective ways to treat and deliver quality water.

Quality Water

Providing high-quality water is our business. We have an exceptional track record when it comes to water quality and monitoring. We constantly conduct tests at every stage of the treatment and delivery process to make sure everything is working as it should.

Long Island American Water conducts over 15,000 tests for about 100 potential contaminants each year.

Last year, Long Island American Water's compliance record for meeting primary state and federal drinking water standards was 100 percent. That beats the national average.



Invested in Your Water Quality

Long Island American Water is dedicated to delivering innovative solutions to improve water quality throughout our system. This requires investing in our treatment and distribution system. One issue we're tackling are the iron levels in your water.

The drinking water source for our customers on Long Island is entirely groundwater. Iron is a naturally occurring mineral in the groundwater aquifers that we utilize. While the US Environmental Protection Agency (EPA) does not consider the levels of iron in your water to be a health concern, we understand that it can cause the water to taste "funny" and causes discoloration. So, we're taking steps to reduce these levels and improve your water quality.

Over the years, Long Island American Water has built five iron removal treatment plants, and we're in the process of building a sixth facility.

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**QUALITY WATER
AT LESS THAN A PENNY PER GALLON
That's an exceptional value.**