



June 12, 2009

Dear New Jersey American Water Customer:

New Jersey American Water is committed to providing high-quality, reliable water service to our customers. This requires continually investing in our treatment and distribution system. One of these system improvements is scheduled to take place in your area.

Beginning on or about the week of July 6, 2009, Uni-Tech Well Drilling, a contractor working for New Jersey American Water, will begin drilling a new well to replace the existing well at the Beckett Water Treatment Plant on High Hill Road in Logan Township. Work hours will occur weekdays between 8 a.m. to 5 p.m. The new well should be completed by the end of September.

The second phase of the project will include providing building electrical upgrades and on site piping to connect the new well to the existing building. These upgrades are scheduled to take place from January 2010 through the early spring of 2010.

We do not anticipate any service interruptions during this project. Be assured that our crews will work quickly and diligently to complete this important improvement project.

We appreciate your patience and understanding while we work to complete this improvement project. If you have further questions about this project, please contact our customer service center at 1-800-652-6987.

Sincerely,

Jim Schaller  
New Jersey American Water