



# Missouri American Water ISRS Filing

Dec. 22, 2010

## Customer Fact Sheet

### ISRS is an investment in our St. Louis County water system

Missouri American Water filed a petition with the Missouri Public Service Commission (MoPSC) on Dec. 22, 2010, to change its Infrastructure Replacement Surcharge (ISRS). The ISRS covers expenditures for system upgrades made during May 2010 through January 2011. ISRS is expected to help fund more than \$34.9 million in Missouri American Water's St. Louis County water system upgrades during this period.

**This charge will not go into effect until approved by the MoPSC. We estimate that approval will be in April 2011.** At that time, customers will receive a message about the surcharge on their bills.

### What is ISRS?

ISRS stands for Infrastructure System Replacement Surcharge – a program authorized by the state of Missouri in 2003. The program allows Missouri American Water to fund completed infrastructure and associated improvements designed to help reduce the number of water main breaks, improve service reliability and fire protection and enhance the integrity of our water system.

### What is the proposed increase?

The ISRS filing, if approved, would increase the bill of the average residential customer (using 22,500 gallons of water per **quarter**) by about \$2.51 per **quarter**.

### Which company districts are affected?

The surcharge increase only affects the customers of St. Louis County.

### Is there regulatory oversight for these charges?

Yes. As water mains and other eligible water system components are replaced, the costs are accumulated and reviewed by the Missouri Public Service Commission (MoPSC). If the MoPSC approves the ISRS costs, Missouri American Water applies a surcharge to customer bills to recover, over time, the costs of system improvements.

Customer	<b>PROPOSED</b> Rate per 100 cubic feet (CCF)
Residential, Commercial or Other Public Authority	\$ 0.0836
Public Water Supply Customers	\$ 0.0086
Large Customers	\$ 0.0044
ISRS is implemented pursuant to Sections 393.1000, 393.1003, 393.1006 RSMo; CSR	