



Cedar Hill Wastewater Rate Update

On June 16, the Missouri Public Service Commission (PSC) approved a change in wastewater rates for Cedar Hill customers. Starting on July 1, the typical residential customer in Cedar Hill will pay approximately \$11.83 more per month for wastewater service, increasing the average bill to about \$45.64 for wastewater service.

Wastewater Facts

- **History.** When Missouri American Water acquired the Cedar Hill wastewater system in November 2004, the sewer system was out of compliance with environmental regulations. Significant improvements to the wastewater system returned the system to compliance and improved the quality of water being discharged to the Big River.
- **Investing in Infrastructure.** Missouri American Water has continued to improve the Cedar Hill system. From October 1, 2008 to April 30, 2010, approximately \$500,000 has been invested in purchasing new pumps for the Cedar Springs lift station and upgrading wastewater treatment plant equipment.
- **H₂O Help Program.** H₂O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your wastewater bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.