

**At New Jersey American Water, we believe fresh, clean water is a resource that should be made available to everyone. That is why we offer programs to provide assistance to low-income families.**



**THE VALUE OF WATER SERVICE  
... less than a penny per gallon.**

You can have just about anything delivered to your home these days, but what, other than tap water service, costs less than a penny? New Jersey American Water provides water service that meets or surpasses all state and federal drinking water regulations and delivers it directly to your tap around the clock for less than a penny per gallon. That's a small price to pay to have a service so essential available at your fingertips at any time of day or night. For more information, visit us online at [www.newjerseyamwater.com](http://www.newjerseyamwater.com).

**WE CARE ABOUT WATER.  
IT'S WHAT WE DO.®**



For the latest news about New Jersey American Water, check us out on Facebook at [www.facebook.com/NewJerseyAmericanWater](http://www.facebook.com/NewJerseyAmericanWater) and follow us on Twitter at [Twitter.com/njamwater](http://Twitter.com/njamwater).

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[www.newjerseyamwater.com](http://www.newjerseyamwater.com)



Printed on paper containing recycled content. Each ton of recycled paper saves 7,000 gallons of water.



# H<sub>2</sub>O Help to Others Program™



**Learn about our  
low-income  
assistance program.**



## H<sub>2</sub>O Help to Others Program™

For nearly nine years, New Jersey American Water has been assisting low-income customers who qualify through its **H2O Help to Others Program™**.

### There are three main components of the program:

- **Grants:** Customers who qualify may receive a grant of up to \$500 to help pay their water bill. A grant from this program may not cover a recipient's entire water bill. In some cases, recipients must pay a portion of their bill based on their income. In 2010, the company provided more than \$170,000 in assistance grants to 609 households.
- **Service Charge Discount:** Customers who qualify may also receive a 100 percent discount on their monthly fixed service charge for water. At December 2010, we had 560 customers enrolled in this program.
- **Water-saving programs and education:** On April 1, New Jersey American Water launched an additional program to assist customers who qualify reduce their water use, including:
  - Comprehensive water audits by phone
  - Free water-saving retrofit kits
  - Up to \$300 for in-home leak repairs and the installation of water-efficient devices

### Eligibility Guidelines

To qualify for the H2O program, customers must have annual incomes at or below 200 percent of the Federal Poverty guidelines, as provided in the chart below. For additional qualification requirements, customers can contact New Jersey SHARES, New Jersey American Water's program administrator.

MONTHLY INCOME GUIDELINES FOR THE GRANT PROGRAM	
Number of Persons in Household	Total Combined Monthly Income
1	\$1,815
2	\$2,452
3	\$3,088
4	\$3,725
5	\$4,362
6	\$4,999
7	\$5,635
8	\$6,272
For each additional family member add	\$637

### For more information

The program is administered by New Jersey SHARES, which is an independent, non-profit organization established to help those in need. For more information, or to see if you qualify for these programs, contact New Jersey SHARES, toll-free, at:

**1-877-652-9426**

(1-877-NJAWH20)

### Help a Family in Need

If you wish to contribute to the program, you can do so by adding a donation to your monthly New Jersey American Water bill. You can be assured that 100 percent of your donation and our matching funds go directly to qualifying customers. Our company assumes all administrative costs for this program, so that every penny you donate goes directly to this worthwhile cause.

Please complete, detach and return this form with your next New Jersey American Water bill payment. You can also send a donation directly to the New Jersey SHARES, 1901 North Olden Avenue Extension, Suite 1A, Ewing, NJ 08618. Please write "H<sub>2</sub>O Program Donation - NJ" on the memo portion of your check.

I would like to make a one-time donation of \$\_\_\_\_\_

I would like to donate a regular amount each month.

Please add this amount to my water bill:

\$25 \$10 \$5 \$1 Other \$\_\_\_\_\_

Name: \_\_\_\_\_  
(please print)

Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

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**For more information, call 1-877-652-9426 (1-877-NJAWH20).** This program is administered by New Jersey SHARES. [www.njshares.org](http://www.njshares.org)