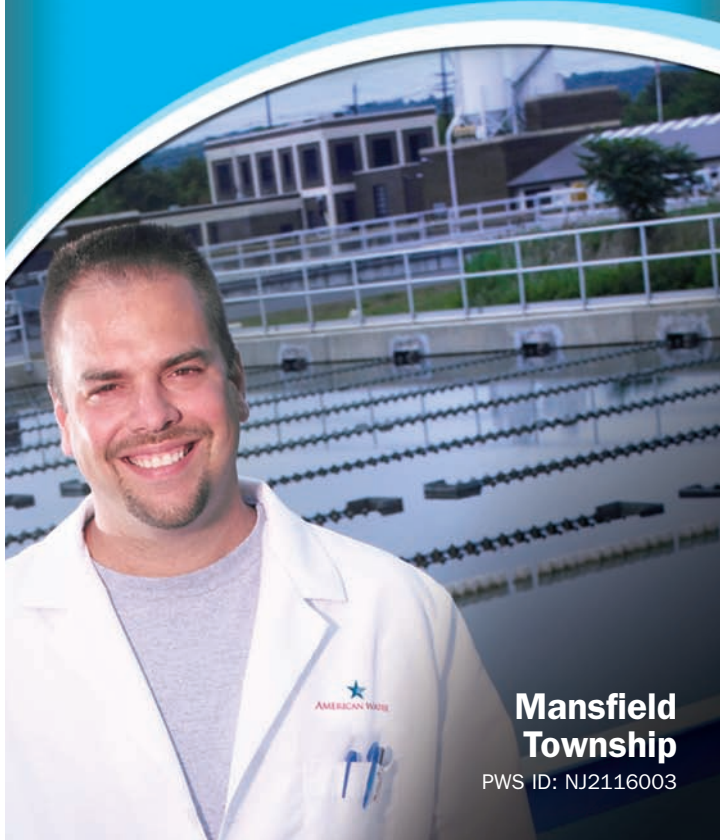


2008 Annual Water Quality Report



A Message from the President

Dear New Jersey American Water Customer,

As a trusted leader in the industry, New Jersey American Water places a strong emphasis on sharing information about the quality of the water we provide with our customers.

One way we do this is by reporting to you annually the results of our tests on the water we deliver to your home. Please review this Consumer Confidence Report (CCR), which outlines information applicable to your local water system for testing completed through December, 2008. You'll find that we provide water that surpasses or meets all federal and state water quality regulations. In fact, we often address regulations well before they go into effect.

Just as important, New Jersey American Water makes the necessary investments to maintain and upgrade its facilities, so that we can deliver quality water directly to your tap 24 hours a day, seven days a week.

Our customers are our top priority, and we are committed to providing them with the highest quality drinking water and service possible now and in the years to come. In addition to this written report, you can view information about New Jersey American Water and your water system on our website <http://www.amwater.com>. For more information or for any questions about this report relating to your drinking water, please contact New Jersey American Water at (800) 652-6987.

Sincerely

John Bigelow
President, New Jersey American Water

Our Commitment to Quality

Once again we proudly present our annual water quality report which details the results of water quality testing completed from January to December, 2008. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Included in this report are details about where your water comes from, what it contains, and how our water quality results compare to federal and state standards.

We are pleased to tell you that we had no Safe Drinking Water Act violations again in 2008. We are committed to delivering the best quality drinking water. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

We want you to be informed about your drinking water. For more information about this report, or for any questions relating to your drinking water, please contact our 24-hour Customer Call Center toll-free at 1-800-652-6987.

About New Jersey American Water

New Jersey American Water is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to more than 2.6 million people.

About American Water

New Jersey American Water is a wholly-owned subsidiary of American Water. Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in 32 states and Ontario, Canada. More information can be found by visiting www.amwater.com.

Water Quality Facts

The data presented in the Table of Detected Contaminants is the same data collected to comply with U.S. Environmental Protection Agency and New Jersey state monitoring and testing requirements. We have learned through our testing that some contaminants have been detected, however, these contaminants were detected well below the levels set by the EPA to protect public health. To assure high quality water, individual water samples are taken each year for chemical, physical and microbiological tests. Tests are done on water taken at the source, from the distribution system after treatment and, for lead and copper monitoring, from the customer's tap. Testing can pinpoint a potential problem so that preventive action may be taken.

The Safe Drinking Water Act regulations allow monitoring waivers to reduce or eliminate the monitoring requirements for asbestos, volatile organic chemicals, and synthetic organic chemicals. Our system has received monitoring waivers for synthetic organic chemicals and asbestos.

Table of Detected Contaminants - 2008

Those substances not listed in this table were not found in the treated water supply. The State of New Jersey allows us to monitor for some substances less than once per year because the concentrations of these substances do not change frequently. Some of our data, though representative, are more than one year old.

Regulated Substances							
Contaminant	Unit	MCL	MCLG	Range Detected	Highest Detected Level	Compliance Achieved	Typical Source
Disinfectant Byproducts							
Total Trihalomethanes (TTHM)	ppb	80	N/A	0.9 - 29	15 ¹	YES	By-product of drinking water disinfection
Five Haloacetic Acids (HAA5)	ppb	60	N/A	ND - 4.4	2 ¹	YES	By-product of drinking water disinfection
Disinfectants							
Chlorine	ppm	MRDL = 4	MRDLG = 4	0.28 - 0.43	0.35 ¹	YES	Water additive used to control microbes
Inorganic Contaminants							
Barium	ppm	2	2	0.038 - 0.065	0.065	YES	Erosion of natural deposits
Nickel	ppb	100	100	3.0 - 5.1	5.1	YES	Erosion of natural deposits
Nitrate	ppm	10	10	1.96 - 3.58	3.58	YES	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Tap Water Samples Were Collected from Homes in the Service Area							
Lead and Copper	Unit	Action Level	MCLG	Amount Detected (90th Percentile)	Compliance Achieved	Number of samples above action level	Typical Source
Lead ²	ppb	15	0	6	YES	0	Corrosion of household plumbing systems
Copper ²	ppm	1.3	1.3	0.18	YES	0	Corrosion of household plumbing systems; erosion of natural deposits
¹ This value represents an annual average of all samples.							
² The State of New Jersey allows us to monitor for certain contaminants less than once a year because the concentrations of these contaminants are not expected to vary significantly from year-to-year. Some of the data, though representative, is more than one year old.							

Lead Education Statement

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. New Jersey American Water is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Vulnerable Populations Statement

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial pathogens are available from the Safe Drinking Water Hotline (1-800-426-4791).

How Do I Read the Table of Detected Contaminants?

Starting with the **Contaminant**, read across from left to right. A “**Yes**” under **Compliance Achieved** means the amount of the substance met government requirements. The column marked **MCLG, Maximum Contaminant Level Goal**, is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. The shaded column marked **MCL, Maximum Contaminant Level**, is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. The shaded column marked **Range Detected** shows the highest and lowest test results for the year. The column marked **Highest Detected Level** shows the highest test results during the year. **Typical Source** shows where this substance usually originates. Compare the Range Detected values with the MCL column. To be in compliance, the Highest Detected Level must be lower than the MCL standard. Those substances not listed in the table were not found in the treated water supply.

As you can see from the table, our system had no MCL violations again this year. The footnotes and the definitions below will help you interpret the data presented in the Table of Detected Contaminants.

Table Definitions

90th Percentile Value: Of the samples taken, 90% of the values of the results were below the level indicated in the table.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

N/A: not applicable

ND (None Detected): Laboratory analysis indicates that the constituent is not present.

ppb (Parts per Billion): Corresponds to one part substance in one billion parts of water.

ppm (Parts per Million): Corresponds to one part substance in one million parts of water.

pCi/L (Picocuries per Liter): A measure of the radioactivity in water.

What's in the Source Water Before We Treat it?

In general, the sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and can pick up substances resulting from the presence of animals or from human activities.

Substances That May Be Present in Source Water Include:

Microbiological Contaminants: such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations or wildlife.

Inorganic Contaminants: such as salts and metals which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and Herbicides: which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

Organic Chemical Contaminants: including synthetic and volatile organic chemicals which are by-products of industrial processes and petroleum production, and may also come from gas stations, urban stormwater runoff and septic systems.

Radioactive Contaminants: which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

Do I Need to Take Special Precautions?

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

Public Participation – How You Can Get Involved

Customers can Participate in Decisions that May Affect the Quality of Water by:

- Reading the information provided in bill inserts and special mailings
- Contacting the company directly with questions or to discuss issues
- Responding to company requests for participation in focus groups and roundtables
- Attending open houses conducted by the company
- Responding to survey requests

You Can Be Water Smart Outdoors As Well:

- Use mulch around plants and shrubs.
- Repair leaks in faucets and hoses.
- Use water-saving nozzles.

This report contains important information about your drinking water. If you do not understand it, please have someone translate it for you.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

本报告与您的饮用水有关。

如果您不了解其内容，应请别人为您翻译解说。

이 보고서에는 귀하께서 사용하고 계시는 식수에 관한 정보가 들어있습니다. 만약에 이해를 못하시면 누군가에게 번역을 의뢰하십시오.

આ અહેવાલ મિં તમારી પીવાના પાણી વિષે
અગત્ય ની જાણકારી આપવા મિં આવી છે.
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