

AUTOMATIC PAYMENT PROGRAM AUTHORIZATION

Name (Please print name as shown on bill) _____

Service Address _____

City _____

State _____ Zip _____ Phone (____) _____

New Jersey American Water Account Number _____

To participate in New Jersey American Water's Automatic Payment Program, I authorize New Jersey American Water to instruct my financial institution to make my water bill payments from the following account as they are due:

Checking Account (*IMPORTANT: Attach a blank check from your account to this form. Make certain it is marked "VOID." Only preprinted checks are acceptable, NO starter checks please. Personal checks are not accepted for commercial accounts.)

Savings Account (*IMPORTANT: Attach a pre-printed savings account deposit slip. No passbook accounts, please.)

Please note: a handling fee may be applied for insufficient funds or returned checks.

Note for commercial accounts: Commercial account requests must be accompanied by a statement from the account holder's bank on bank letterhead indicating that the signature on the form is the approved signature for the commercial account at the bank. This letter must be signed by a bank officer.

Bank, Savings & Loan, or Credit Union _____

Address _____

City _____ State _____ Zip _____

Savings or Checking Account Number _____

I understand that I am in full control of the automatic payment service. If I decide to discontinue it, I will notify New Jersey American Water. Please allow 30 days to process your request. I understand this information will be used solely for the purposes of the automatic payment service.

Account holder name (please print) _____

Signature _____ Date _____

Please mail your completed form, and a voided check or pre-printed savings account deposit slip to:

New Jersey American Water
 P.O. Box 578
 Alton, IL 62002

You may also fax this form to 1-618-433-4569.

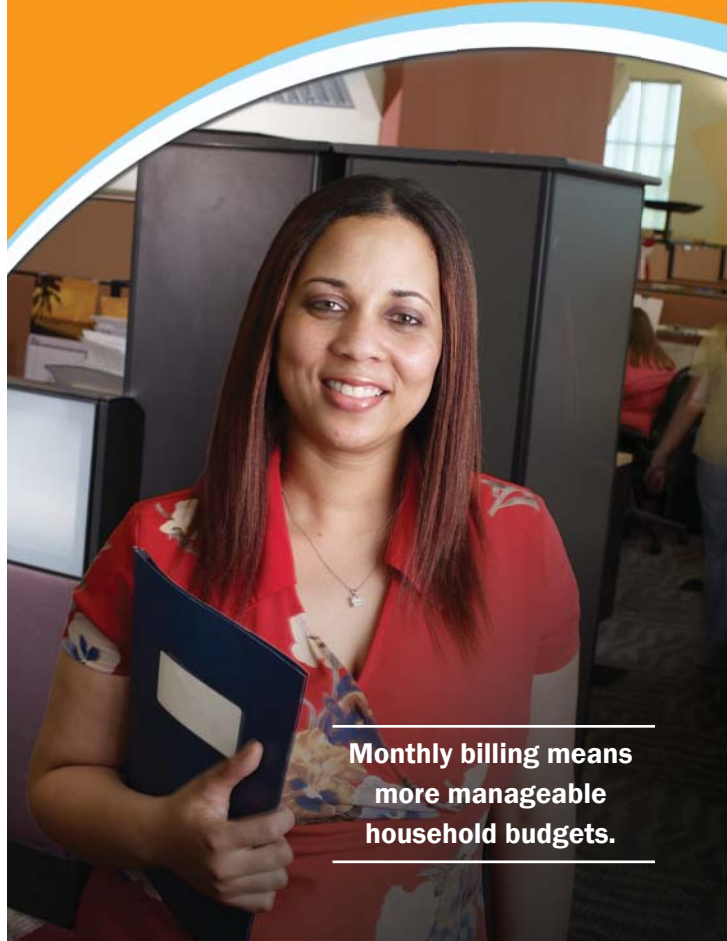
CUT HERE 

Important Billing Information

We've Switched to Monthly Billing



NEW JERSEY
 AMERICAN WATER



**Monthly billing means
 more manageable
 household budgets.**

Printed on paper containing recycled content. Each ton of recycled paper saves 7,000 gallons of water.





Monthly billing means more manageable household budgeting.

Beginning with this bill, New Jersey American Water is transitioning all customers who were formerly billed quarterly to monthly billing. Providing 12 smaller bills instead of four larger bills makes it easier for customers, especially those on fixed incomes, to include the cost of water service in their monthly household budgets.

Monthly billing helps with wise water use.

Monthly billing provides customers with more frequent and timely information about their water usage. This benefits customers in two ways. It allows customers to adjust their water usage habits if they feel they are using too much water, and it allows customers to detect leaks on their household plumbing sooner. Detecting leaks early and conserving water not only protects our precious natural resource, but it also saves money!

How it works.

All New Jersey American Water customers are receiving a water bill in July. This bill will cover service fees and water usage from the last quarterly bill received through to the billing date in July. For example:

- **For customers who were last billed in April:** This bill covers the service fees and water used from your April bill through the July billing date. You will now be billed on a monthly basis starting with your August bill.

- **For customers who were last billed in May:** This bill covers the service fees and water used from your May bill through the July billing date. You will now be billed on a monthly basis starting with your August bill.
- **For customers who were last billed in June:** This bill covers the service fees and water used from your June bill through the July billing date. You will now be billed on a monthly basis starting with your August bill.

Note for customers enrolled in the Service Line Protection Program: Your protection program charges may not appear on your water bill for one or more months because of the change to monthly billing. Rest assured that your service line protection will remain in effect during that time. If you have any questions, please contact American Water Resources at 1-866-430-0819.

Simplify your life even more.

Now is a good time to sign up for New Jersey American Water's Automatic Payment Program. Your bill will be paid on time, every time, directly from your checking or savings account AUTOMATICALLY! No checks to write and no postage needed. You will still receive a copy of your water bill before the payment is due so that you have time to review your bill. This service is free, and you can discontinue it at any time. To sign up for the program, simply fill out the form on the back panel and return it with your bill.

For more information, call us anytime.

We're available 24 hours a day, 7 days a week.

- **1-800-652-6987 (1-800-NJ AM WTR):**
For customers whose accounts begin with 18
- **1-800-272-1325:**
For customers whose accounts begin 52, 53, 54, 55
- Or, visit us online at www.newjerseyamwater.com