

A TOWERING INVESTMENT

by New Jersey American Water



Ocean City - 46th Street water distribution tank will be receiving a face lift.

New Jersey American Water is preparing to paint its water distribution tank located on 46th Street in Ocean City. The water tank was constructed in 1973 and was last painted in 1987. The project represents a critical investment for the company in support of our commitment to provide customers with affordable, high-quality, reliable water service. The project will be completed by a qualified tank rehabilitation contractor, Allied Painting, and includes sand-blasting and applying paint on the interior and exterior of the tank.

As our neighbor and a valued customer, we wanted to provide you with information on the rehabilitation of the structure and address any questions you may have about the project.

Work Hours

Work hours will be from 7 a.m. to 7 p.m., Monday through Friday. Weekend work hours, as needed, will be from 8 a.m. to 7 p.m. on Saturdays and Sundays. Work will only take place on Sundays if the crew was unable to perform the necessary work during the week due to inclement weather.

Noise

With regard to noise related to the sand blasting of the tank, our contractor will be taking measures to minimize noise levels through the use of containment; however, there will be some unavoidable noise associated with this project, so we do apologize in advance for any inconvenience that this may cause.

Paint and Dust Control

The tank will be fully contained using scaffolding and tarps to ensure that paint overspray and dust levels meet emission control requirements.

Safe lead removal is our priority

The only portion of the tank that contains lead currently is the paint on the center access pipe, where our employees can enter the tank for inspections. Removal of lead paint requires special procedures. Be assured, your well-being and that of our environment are of the utmost importance. New Jersey American Water is requiring inspectors to be on-site full-time during sand blasting and painting activities to monitor air quality and safety; make sure the lead debris is contained and disposed of properly; and ensure compliance with environmental standards. Air monitoring for lead emissions will be conducted by a certified consultant. In addition, the ground around the tank will be tested to ensure painting activities do not affect the soil during this project.

Frequently Asked Q & A

When will the work begin and end?

New Jersey American Water's contractor has started preparing for the painting of its water tank. Weather permitting, sand blasting and painting will begin in the week of April 20. The project is expected to be completed in June.

Why repaint the tank and why now?

The cost of rehabilitating the tank represents a significant cost savings to customers in contrast to replacing the structure. In addition, painting and sand blasting provide a protective barrier to prevent the steel from rusting and compromising water quality. The tank is being painted now, so that we can complete the work before the high summer demand for water occurs.

Why not paint over the existing paint?

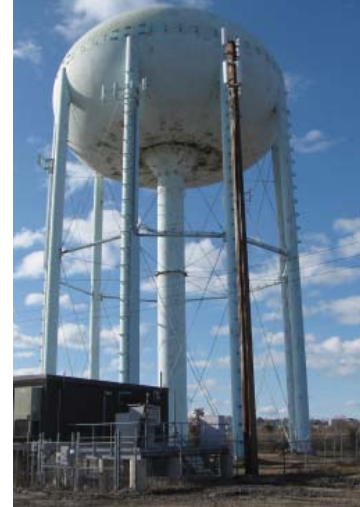
Stripping the original paint allows us to apply the new paint, with good adhesion, which will add to the lifespan of the structure. If we applied the new paint over the current paint, it would not adhere properly.

Will my water service be disrupted?

We do not anticipate any disruptions to your water service as a result of this project. Customers may experience a reduction in water pressure while the tank is not in service.

Is there lead in the paint?

The existing paint on the interior and exterior of our water tank does not contain lead. There is a small amount of lead paint on the inside of the center access pipe, where our employees can enter the tank for inspections. The new paint that will be applied to the entire tank is lead-free. The contractor is required to follow rigid testing and disposal requirements to remove the lead paint on the access pipe, which are designed to protect you, our customers and the natural environment.



FOR MORE INFORMATION

If you have additional questions, please contact our Customer Service Center at 1-800-652-6987.