



Residential
Summer/Winter

Sewer Billing Program



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Address Correction Required

What is the New Residential Summer/Winter Sewer Billing Program?

Water companies typically use water meter readings as the way to bill for sewer services because water usage is the most economical way to estimate the amount of water entering the sewer system from your home. However, one of the issues raised by you, our residential sewer customers, during the prior two years was your dissatisfaction with the high sewer bills you receive in the summer. Since a higher portion of water used in the summer never reaches the sewer, you believed it should not be reflected on the sewer bill. We listened to you and have responded with a new Residential Summer/Winter Sewer Billing Formula.

What is a Residential Summer/Winter Sewer Billing Formula?

The Residential Summer/Winter Sewer Billing Formula is based on the theory that water used inside the home remains consistent throughout the year. As the weather warms, water use outside the home increases. The purpose of the Residential Summer/Winter Sewer Billing Formula is to adjust the sewer portion of the residential bill to the customer's average usage level when there is little or no outside use.

How is my residential summer sewer bill calculated?

While water may be used outside any month of the year, that usage is lowest during the coldest months of the year. In Franklin County, those months are December through February and should reflect the inside use pattern. The residential summer sewer usage bills for May through September are based on the average water use during December through February.

Sewer bills issued for October through April will be based upon your actual residential water usage.

What happens if my actual residential water use in the summer months is less than the calculated winter average?

In the event that your actual summer usage is lower than your winter average, your sewer bill will be based upon your summer usage.

I didn't live in my current residence last winter. How will my residential sewer bill be calculated?

The established average residential monthly water usage is 6 ccf (4,500 gallons) per month. In the event that you did not receive water service in the winter months for the summer residential sewer billing formula, your sewer bill will be based upon your actual residential water usage or 6 ccf, whichever is lower.