

At Pennsylvania American Water, we believe fresh, clean water is a resource that should be made available to everyone. That is why we offer a program to provide assistance to low-income families.



**THE VALUE OF WATER SERVICE
... about a penny per gallon.**

You can have just about anything delivered to your home these days, but what, other than tap water service, costs about a penny? Pennsylvania American Water provides water service that meets or surpasses all state and federal drinking water regulations and delivers it directly to your tap around the clock for about a penny per gallon. That's a small price to pay to have a service so essential available at your fingertips at any time of day or night. For more information, visit us online at www.pennsylvaniaamwater.com.

**WE CARE ABOUT WATER.
IT'S WHAT WE DO.®**



For the latest news about Pennsylvania American Water, check us out on Facebook at www.facebook.com/pennsylvaniaamwater and follow us on Twitter at Twitter.com/paamwater.

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www.pennsylvaniaamwater.com   

Printed on paper containing recycled content. Each ton of recycled paper saves 7,000 gallons of water.



H₂O Help to Others Program™



**Learn about our
low-income
assistance program.**

H₂O Help to Others Program™

For more than 15 years, Pennsylvania American Water has been assisting low-income customers who qualify through its **H₂O Help to Others Program™**. The program provides three services:

- Grants of up to \$500 per year
- 65 percent discount on the monthly service fee
- Water-saving devices and education

In 2010, Pennsylvania American Water provided \$327,000 in assistance grants to more than 1,000 households. Grants are funded through a corporate match (up to \$250,000 per year) of customer and employee donations. In addition, there were close to 11,300 customers enrolled in the monthly water discount program at the end of last year.

A grant from this program may not cover the recipient's entire water bill. To qualify for this program, the total monthly household income can not exceed the monthly guidelines listed in the chart below, and all applicants must have made a sincere effort to pay their bill. Please contact Dollar Energy Fund, our program administrator, for additional qualification requirements.

MONTHLY INCOME GUIDELINES FOR THE GRANT PROGRAM	
Number of Persons in Household	Total Combined Monthly Income
1	\$1,815
2	\$2,452
3	\$3,088
4	\$3,725
5	\$4,362
6	\$4,999
7	\$5,635
8	\$6,272
For each additional family member add	\$637

To qualify for the service fee discount, the total monthly household income can not exceed the monthly guidelines listed in the chart below. Please contact Dollar Energy Fund, our program administrator, for additional qualification requirements.

MONTHLY INCOME GUIDELINES FOR SERVICE FEE DISCOUNT	
Number of Persons in Household	Total Combined Monthly Income
1	\$1,361
2	\$1,839
3	\$2,316
4	\$2,794
5	\$3,271
6	\$3,749
7	\$4,226
8	\$4,704
For each additional family member add	\$478

Assistance Program Expanded to Wastewater Customers

In January 2011, the program was expanded to include wastewater customers in the company's Coatesville, Lehman Pike, Claysville, Clarion, Blue Mountain and Winona Lakes service areas. The program offers grants of up to \$500 per year and a 15 percent discount on the total wastewater charges.

For more information

The H₂O Help to Others Program™ is administered by Dollar Energy Fund (grants and discount) and Conservation Consultants, Inc. (water-saving devices and education), which are independent, non-profit organizations established to help those in need. For more information, or to see if you qualify for these programs, call Dollar Energy Fund toll-free at 1-888-282-6816.

Make your pledge to the H₂O Program today.



If you wish to contribute to the program, you can do so by adding a donation to your monthly Pennsylvania American Water bill. You can be assured that 100 percent of your donation and our matching funds go directly to qualifying customers. Our company assumes all administrative costs for this program, so that every penny you donate goes directly to this worthwhile cause.

Please complete, detach and return this form with your next Pennsylvania American Water bill payment. You can also send a donation directly to the Dollar Energy Fund at P.O. Box 42329, Pittsburgh, PA 15203. Please write "H₂O Program Donation - PA" on the memo portion of your check.

I would like to make a one-time donation of \$_____

I would like to donate a regular amount each month.

Please add this amount to my water bill:

\$25 \$10 \$5 \$1 Other \$ _____

Name: _____
(please print)

Account Number: _____

Address: _____

City: _____

State: _____ Zip: _____

For more information, call 1-888-282-6816.

This program is administered by Dollar Energy Fund.

www.dollarenergy.org

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