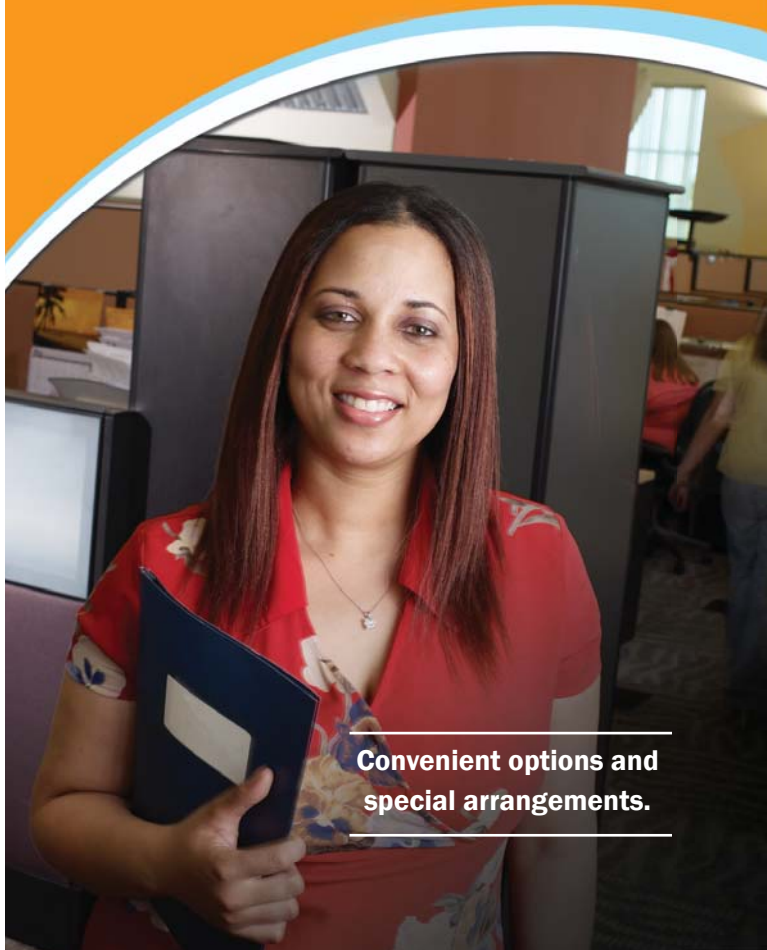


Payment Made Easy



PENNSYLVANIA
AMERICAN WATER



**Convenient options and
special arrangements.**

At Pennsylvania American Water, providing you with the best customer service possible is our priority.

In addition to paying by mail, we offer several easy payment options:

Pay Automatically – No Stamps Required

Save time and money. Sign up for our Automatic Payment Program, and your bill will be paid on time, every time, directly from your checking or savings account on the date it is due. No stamps required. You will still receive a copy of your bill before the due date, so you will have time to ask any questions before payment. Best of all, it's totally free! To enroll in the program, log on to My H2O Online at www.amwater.com/myh2o or contact our customer service center.

Pay in Person

Pennsylvania American Water has agreements with more than 100 businesses across the state where you can pay your bill in person. These locations include supermarkets and drug stores. To search for a payment center near you, visit us online at www.pennsylvaniaamwater.com. Under the Customer Service menu, select "Billing & Payment Information."

Pay by Phone or Online

If you do not have questions about your bill, you can pay by phone using your Visa, MasterCard, debit card (if it has a Visa or MasterCard logo on it), or e-check by calling our customer service center or through our self-service web site, My H2O Online at www.amwater.com/myh2o. There is a small fee for this service. Be sure to have your 10-digit account number handy.

Pay Through a Third Party

If someone handles paying your bills, such as a relative, trustee or social service organization, we can send a copy of your bill, as well as any reminder, past-due and shut-off notices, to that third party. Call 1-800-565-7292 to arrange for this service.



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www.pennsylvaniaamwater.com

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