

**Tap water is
a better choice.**

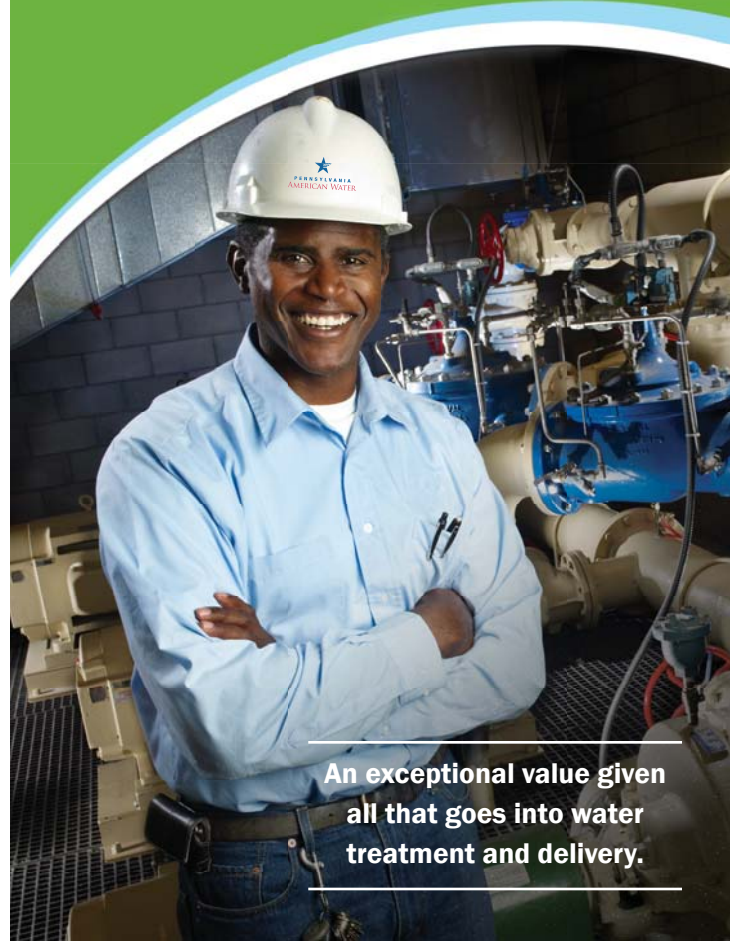
**We deliver it straight to your tap.
No bottle required.**

Every day, 60 million plastic bottles are disposed of in America. Don't add to the waste. High-quality tap water is delivered straight to your tap. No bottle required. More over, tap water is subject to quality standards that often exceed those of bottled water. At a price that can be hundreds of times cheaper than bottled water, tap water is better for the environment and better for you.

About a Penny Per Gallon.



PENNSYLVANIA
AMERICAN WATER



**An exceptional value given
all that goes into water
treatment and delivery.**



PENNSYLVANIA
AMERICAN WATER

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We've been serving customers for more than a century, and a gallon of our water is still about a penny per gallon. That's an exceptional value given all that goes into its treatment and delivery.



Pennsylvania American Water has been serving customers across the state for more than a century. While techniques and technologies in water treatment have changed over the years, some things have not: Pennsylvania American Water remains committed to providing high-quality, reliable water service for customers like you. This is no small task, but it's one that we are uniquely qualified to do, and we have what it takes to get the job done right:

Water industry experts who know and understand the science of water treatment and delivery.

Ongoing investment to build and maintain systems that are responsible for providing quality water service to our customers and meet demand. Last year alone, Pennsylvania American Water invested more than \$182 million to maintain and upgrade its treatment and distribution facilities.

Commitment to water quality to meet or surpass drinking water standards. This commitment has made us a leader in the industry. For example, 29 of our water treatment plants have been nationally recognized with Directors Awards from the U.S. EPA's Partnership for Safe Water program.

Around the clock customer service to respond to events and address the needs of our customers. Our customer service representatives are available 24/7. We also launched a self-service website, called **My H2O Online**. Customers can view and pay their water bill, update their contact information and more. To register, visit www.amwater.com/myh2o.

The cost to our customers? About a penny per gallon. For most customers, the water bill is the lowest utility bill they pay each month. Now that's a lasting value.

Making a Difference.

For nearly two decades, we have assisted low-income customers through our H2O Help to Others Program™ through grants, a discount on the monthly service fee and water-saving devices and education. Learn more: visit us online or contact our program administrator, the Dollar Energy Fund, toll-free at 1-888-282-6816.