



Arizona American Water  
PO Box 7150  
Pasadena, CA 91109-7150

For Service To:



ACCOUNT NUMBER	
AMOUNT DUE	
DUE DATE	Dec 29, 2008
Amount Paid	ELECTRONIC PAYMENT DO NOT PAY
Please return this portion with check ▼ Payable to the address below ▼	

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PO Box 7150  
Pasadena, CA 91109-7150



The basic service charge includes the cost of meter readings, customer billings, accounting and maintaining the meter and service line to the residence and varies by meter size. The basic service charge is paid regardless of the use of water.

**Customer Account Information**

For Service To:

Account Number:  
Premise Number:

**Billing Period & Meter Information**

Billing Date: Dec 05, 2008  
Billing Period: Nov 03 to Dec 02 (29 days)

Next reading on/about: Jan 30, 2009  
Rate Type: Residential

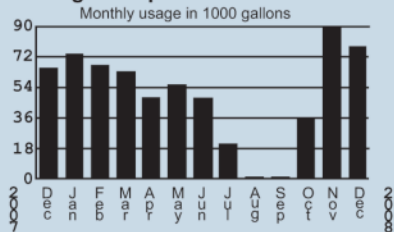
Meter readings in current billing period:

Meter Number 079809616 is a 5/8-inch meter.  
Present-actual 1087  
Last-actual 1009

T-gal used **78**

The amount of water, in thousands of gallons, used in the previous month.

**Water Usage Comparison**



**Billing Summary**

.....Prior Balance.....		
Balance from last bill		\$228.37
Payments as of Dec 05, 2008. Thanks!		-228.37
Total prior balance, Dec 05, 2008		.00
.....Current Water Charges.....		
Basic Service		9.50
Water Volume (\$ .760 x 25.00)		19.00
(\$ 1.650 x 53.00)		87.45
Total Use Billed	78.00	115.95
.....Other Current Charges.....		
CAP Surcharge - Residential		2.54
Arsenic Recovery (EPA mandate)		58.23
ACC Resid Reg Assmnt Fee		.34
Land Sale Credit		-.90
Total other charges, Dec 05, 2008		60.21
.....Taxes.....		
City Tax - Paradise Valley		2.91
County Tax - Maricopa		1.24
State Tax		9.89
Water Use Tax		.51
ADWR Withdrawal Fee		.70
Total taxes, Dec 05, 2008		15.25
.....TOTAL AMOUNT DUE.....		\$191.41

The water volume charge is the cost relating to maintaining the source of supply, water treatment, distribution of water and general operating expenses. Currently, there is three-tiered pricing based on the amount of water used.

The cost associated with Colorado River water purchased through the Central Arizona Project.

The arsenic recovery surcharge was implemented in 2007 to pay for the treatment facility and costs for fulfilling an EPA mandate to lower arsenic levels in drinking water.

Fees imposed by state and local governments.

Do not send payment. Total Amount Due will be deducted from your bank account on Dec 29, 2008

**Messages to you from Arizona American**

- \*\* Please call our customer service center at 1-800-383-0834 to update your contact information. In the event of a water emergency, your contact information is one of the sources available to reach you.\*\*
- \* The company can calculate the impact of its rate increase proposal on your account. Please call 1-800-383-0834 or e-mail azrates@amwater.com and provide your account number and service address.
- \* Most Arizona plants use much less water in the winter, so now is a good time to adjust your irrigation timer accordingly. This will save water and money. Winter is also a good time to examine your irrigation system for leaks.
- \* The Water Education Foundation produced a 90-minute documentary called Liquid Assets: The Story of Our Water Infrastructure. The Liquid Assets program will air on KAET-TV in Phoenix on Sunday, January 4, 2009 from 2-3:30 p.m. The focus is on the serious issues facing the nation's water infrastructure. For more information, visit www.liquidassets.psu.edu
- \* Customers may use their credit card, debit card or pay by electronic check only by calling toll free: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.
- \* Arizona American Water takes great pride in the water we deliver to you. Our water meets or exceeds all standards. For more information, please visit us at www.arizonaamwater.com.

Customer Service & Emergencies: 1-800-383-0834 (24 Hours)  
AZ Corporation Commission: 602-542-4251 or 1-800-222-7000  
Visit us on the INTERNET: www.arizonaamwater.com



ARIZONA  
AMERICAN WATER

WE CARE ABOUT WATER.  
IT'S WHAT WE DO.

www.arizonaamwater.com  
(800) 383-0834