



## Jefferson City Water Rate Update

On Nov. 14, 2008, the Missouri Public Service Commission (PSC) approved a change in water rates for Jefferson City. The typical residential customer in Jefferson City using 5,000 gallons per month will pay approximately \$3.69 more per month. These new rates became effective on November 28, 2008.

A primary driver for the 13.38 percent rate increase is the investment that the company has made in water system improvements. The new rates reflect approximately \$2.5 million in investments in Jefferson City's water system.

In Jefferson City, the typical residential customer will pay approximately \$31.26 per month for water service, typically one of the lowest utility bills in the area. Customers will still receive a gallon of water delivered to their homes for about a penny.

## Water Facts

**Community Investment.** From June 2007 to September 2008, Missouri American Water invested approximately \$2.5 million in improvements to Jefferson City's water system, including:

- Installing a standby generator at the water treatment plant to improve electrical service reliability.
- Replacing water filter media at the plant to maintain water quality.
- Replacing a two-inch diameter water main on Bolton Drive with 1,695 feet of eight-inch diameter main to improve pressure and service reliability.
- Replacing a six-inch diameter water main on Riverside Drive with 1,366 feet of eight-inch diameter main to improve pressure and service reliability.

**Your Water Bill.** The new rates became effective on Nov. 28, 2008. The first water bills issued after that date include fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

Your water bill has several components. The two major elements on your water bill are the fixed and water usage charges.

New Fixed Residential Customer Charge (fixed monthly charge for water service)	New Residential Water Usage Charge (The unit cost per thousand gallons used)
<b>\$11.81</b>	<b>\$3.89</b>

Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above. This increase does not impact the sewer charges that appear on your Missouri American Water bill. Your sewer service provider sets local sewer rates.

**Water Quality.** As a member of the Partnership for Safe Water, the Jefferson City water treatment plant adheres to stringent water quality performance goals. The Partnership is a voluntary program sponsored by the U.S. EPA, the American Water Works Association and other water organizations.

The Jefferson City water treatment plant was recently recognized with the Partnership's five-year Director's Award for water quality performance that surpasses EPA standards. Fewer than one percent of all water utilities in the U.S. have been awarded this honor.