Rule No. 2

DESCRIPTION OF SERVICE

A. The utility will endeavor to supply sewer and reclaimed water service dependably, safely, and adequate to meet the reasonable needs and requirements of customers. The utility will operate its plant and system in accordance with its tariffs and with the regulations of the California Public Utilities Commission, California Department of Health, State Water Resources Control Board, Regional Water Quality Control Board and the County Health Department.

B. Collection service will ordinarily operate on gravity flow. If a lift is required in the mains, it will be provided by the utility by means of lift stations or force mains. Any lift that may be required in the service line shall be provided by the customer.

C. The utility will maintain its mains and its portion of each service line free from obstructions. Each customer is responsible for clearing obstructions in and maintaining the customer's portion of the service line.

D. See Rule 16 for additional customer and utility responsibilities.