Rule No. 8

NOTICES

A. Notice to Customers

1. In Writing

Notice to a customer will normally be in writing and will be delivered or mailed to the customer's last known address.

2. Exception

In emergencies or when circumstances warrant, the utility where feasible, will endeavor to promptly notify the customer affected and may make such notification orally, either in person or by telephone.

B. Notice from Customers

A customer may make notification in person, by telephone or by letter to the utility at its commercial office, or to an authorized representative of the utility.