



California American Water P 916.568.4251
4701 Beloit Drive F 916.568.4260
Sacramento, CA 95838

www.californiaamwater.com

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Dear Customer:

California American Water has recently begun construction activity along Cook Riolo Drive in your neighborhood. We appreciate your patience and understanding during the construction phase of this project and apologize for any inconvenience it may cause.

Our contractors are making every reasonable effort to reduce any noise and/or dust that may emanate from the project site. This includes wetting down all extracted dirt and material and operating only during business hours. Our contractors have also set up pedestrian safety systems, comprising of multi-man crews to monitor the site's thoroughfare during commute hours, when children use the nearby walkway to and from school.

The tank will be partially buried to have a low profile. Trees and bushes will also be planted to minimize the tank's aesthetic impact.

The work is part of our \$4.6 million water storage tank and booster station project that will service our Antelope district. The tank is expected to be completed by the end of this year and will hold more than 1.5 million gallons of water to provide Antelope with increased peak demand capacity, provide greater system reliability, and improve fire-flow protection.

Presently, there are about 10,000 customer service connections in Antelope that are serviced by 18 wells. The system does not currently have any water storage capacity. The wells are occasionally unable to keep up with peak summertime demand, which results in lower water pressure.

The problem is compounded during fire events, which occur more frequently during the summer and place a great strain on the water system. The system's water storage deficit is presently being offset by costly wholesale water purchases. However, buying water from other suppliers to meet demand is neither a sustainable nor an economical long-term solution.

The Cook Riolo tank will provide the system with water storage that will provide additional capacity to meet peak demands. It will be refilled at night or during other periods of low water use so it is ready to meet peak demands the following day. The tank will also provide fire fighters with an increased supply.

If you have any questions regarding this project or have a construction related issue, please call Kevin Kelley at (916) 568-4213.

Sincerely,

Steve Seidl
Sacramento Division Interim General Manager
California American Water