



Arizona American Water
PO Box 7150
Pasadena, CA 91109-7150

For Service To:



ACCOUNT NUMBER	
AMOUNT DUE	
DUE DATE	Jan 06, 2009
Amount Paid	ELECTRONIC PAYMENT DO NOT PAY
Please return this portion with check ▼ Payable to the address below ▼	

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The basic service charge includes the cost of meter readings, customer billings, accounting and maintaining the meter and service line to the residence and varies by meter size. The basic service charge is paid regardless of the use of water.

Customer Account Information

For Service To:

Account Number:
Premise Number:

Billing Period & Meter Information

Billing Date: Dec 17, 2008
Billing Period: Nov 13 to Dec 12 (29 days)

Next reading on/about: Feb 11, 2009
Rate Type: Residential

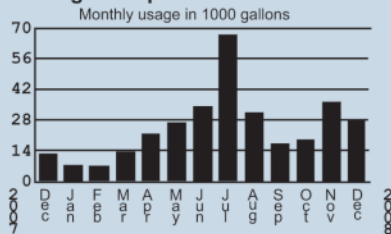
Meter readings in current billing period:

Meter Number 077956197 is a 5/8-inch meter.
Present-actual 1620
Last-actual 1592

T-gal used 28

The amount of water, in thousands of gallons, used in the previous month.

Water Usage Comparison



Do not send payment. Total Amount Due will be deducted from your bank account on Jan 06, 2009

Billing Summary

.....Prior Balance.....	
Balance from last bill	\$91.17
Payments as of Dec 17, 2008. Thanks!	-91.17
Total prior balance, Dec 17, 2008	.00
.....Current Water Charges.....	
Basic Service	9.50
Water Volume (\$.760 x 25.00)	19.00
(\$ 1.650 x 3.00)	4.95
Total Use Billed 28.00	33.45
.....Other Current Charges.....	
Arsenic Recovery (EPA mandate)	31.92
ACC Resid Reg Assmnt Fee	.13
Land Sale Credit	-.90
Total other charges, Dec 17, 2008	31.15
.....Taxes.....	
City Tax - Scottsdale	1.08
County Tax - Maricopa	.45
State Tax	3.66
Water Use Tax	.18
ADWR Withdrawal Fee	.25
Total taxes, Dec 17, 2008	5.62
.....TOTAL AMOUNT DUE.....	\$70.22

The water volume charge is the cost relating to maintaining the source of supply, water treatment, distribution of water and general operating expenses. Currently, there is three-tiered pricing based on the amount of water used.

The cost associated with Colorado River water purchased through the Central Arizona Project.

The arsenic recovery surcharge was implemented in 2007 to pay for the treatment facility and costs for fulfilling an EPA mandate to lower arsenic levels in drinking water.

Fees imposed by state and local governments.

Messages to you from Arizona American

** Please call our customer service center at 1-800-383-0834 to update your contact information. In the event of a water emergency, your contact information is one of the sources available to reach you.**

* Customers: if your service has been scheduled for termination, please do not put payment in drop boxes. All delinquent payments need to be made at the local office in order to cancel the scheduled termination of service. Thank You!

* The company can calculate the impact of its rate increase proposal on your account. Please call 1-800-383-0834 or e-mail azrates@amwater.com and provide your account number and service address.

* Most Arizona plants use much less water in the winter, so now is a good time to adjust your irrigation timer accordingly. This will save water and money. Winter is also a good time to examine your irrigation system for leaks.

* The Water Education Foundation produced a 90-minute documentary called Liquid Assets: The Story of Our Water Infrastructure. The Liquid Assets program will air on KAET-TV in Phoenix on Sunday, January 4, 2009 from 2-3:30 p.m. The focus is on the serious issues facing the nation's water infrastructure. For more information, visit www.liquidassets.psu.edu

* Customers may use their credit card, debit card or pay by electronic check only by calling toll free: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.

Customer Service & Emergencies: 1-800-383-0834 (24 Hours)
AZ Corporation Commission: 602-542-4251 or 1-800-222-7000
Visit us on the INTERNET: www.arizonaamwater.com

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ARIZONA
AMERICAN WATER

WE CARE ABOUT WATER.
IT'S WHAT WE DO.

www.arizonaamwater.com
(800) 383-0834