

Mexico Water Rate Update



On June 16, 2010, the Missouri Public Service Commission (PSC) approved a change in Mexico's water rates. Starting July 1, 2010, the typical residential customer in Mexico using 4,500 gallons per month will pay approximately \$3.13 more per month.

The new rates reflect approximately \$1.4 million of infrastructure investments in Mexico's water system.

In Mexico, the typical residential customer will pay approximately \$36.36 per month for water service, one of the lowest cost utilities in the area.

Customers will still be receiving a gallon of water delivered to their homes for about a penny per gallon.

Water Facts

- **Investing in Infrastructure.** From October 1, 2008 to April 30, 2010, Missouri American Water invested approximately \$1.4 million in improvements to Mexico's water system, including:
 - Replacing small-diameter water mains with new mains on Mississippi Street, Pollock Road and Anderson Street. This active water main replacement program helps to maintain service reliability and improve water pressures.
 - Improving water plant and well equipment to enhance operational efficiency, service reliability and provide for continued quality water.
 - Replacing fire hydrants, service lines and water meters across the system.

- **Your Water Bill.** According to the terms of the PSC's rate stipulation, rates will become effective on July 1, 2010. When rates go into effect, customers will see fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above.

- **H₂O Help Program.** H₂O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your water bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.
- **Source water protection.** Mexico's wellhead protection program has been recognized with the Missouri Rural Water Association Source Water Protection Award for outstanding performance in safeguarding the community's groundwater.