

Warrensburg Water Rate Update



On June 16, 2010, the Missouri Public Service Commission (PSC) approved a change in water rates for Warrensburg. Starting July 1, 2010, the typical residential customer in Warrensburg using 5,000 gallons per month will pay approximately \$0.25 more per month.

The new rates reflect approximately \$700,000 of improvements to Warrensburg's system.

In Warrensburg, the typical residential customer will pay approximately \$27.75 per month for water service, one of the lowest cost utilities in the area. Customers will still be receiving a gallon of water delivered to their homes for about a penny per gallon.

Water Facts

- **Investing in Infrastructure.** From October 1, 2008 to April 30, 2010, Missouri American Water invested approximately \$700,000 in Warrensburg's water system. Improvements include upgrading the disinfection and control systems at the water treatment plant and improving well pumps to enhance service reliability. Upgrading the water mains on Madison and Marshall Roads has helped to improve water service in this area. Fire hydrants, service lines and water meters were also replaced across the system.
- **Your Water Bill.** According to the terms of the PSC's rate stipulation, rates will become effective on July 1, 2010. When rates go into effect, customers will see fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above. This increase does not impact the sewer charges that appear on your Missouri American Water bill. Your sewer service provider sets local sewer rates.

- **H₂O Help Program.** H₂O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your water bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.
- **Source water protection.** Warrensburg's wellhead protection program has been recognized with the Missouri Rural Water Association Source Water Protection Award for outstanding performance in safeguarding the community's groundwater.