



## Jefferson City Water Rate Update

On June 16, 2010, the Missouri Public Service Commission (PSC) approved a change in water rates for Jefferson City. Starting July 1, 2010, the typical residential customer in Jefferson City using 5,000 gallons per month will pay approximately \$0.05 **less** per month.

In Jefferson City, the typical residential customer will pay approximately \$31.21 per month for water service, one of the lowest utility bills in the area. Customers will still be receiving a gallon of water delivered to their homes for about a penny per gallon.

Following an extensive eight-month review and public comment period, the PSC determined water rates for Missouri American Water customers in eleven operating districts across the state. The PSC order reflects the rate design agreed to by all the

parties in the rate case settlement agreement. In Jefferson City, the parties agreed to a slight rate decrease.

## Water Facts

**Community Investment.** From October 1, 2008 to April 30, 2010, Missouri American Water invested approximately \$1 million in improvements to Jefferson City's water system. Improvements included upgrading the water mains on Jefferson Plaza, Marshall Street and Major Drive to improve water service reliability in these areas and making improvements to water treatment plant filters and process equipment to enhance operational flexibility. Fire hydrants and water meters were also replaced across the system.

**Your Water Bill.** According to the terms of the PSC's rate stipulation, rates will become effective on July 1, 2010. When rates go into effect, customers will see fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above. This increase does not impact the sewer charges that appear on your Missouri American Water bill. Your sewer service provider sets local sewer rates.

**Water Quality.** As a member of the Partnership for Safe Water, the Jefferson City water treatment plant adheres to stringent water quality performance goals. The Partnership is a voluntary program sponsored by the U.S. EPA, the American Water Works Association and other water organizations. The Jefferson City water treatment plant has received the Partnership's five-year Director's Award for water quality performance that surpasses EPA standards. Fewer than one percent of all water utilities in the U.S. have been awarded this honor.

**H<sub>2</sub>O Help Program.** H<sub>2</sub>O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your water bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.