



733 Sunrise Highway
Lynbrook, NY 11563

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www.liawater.com

July 14, 2008

Dear Resident:

Long Island American Water is committed to providing high-quality, reliable water service to our customers. This requires continually investing in our distribution system. One of these distribution system improvements is scheduled to take place in your area.

Beginning in July 2008, Long Island American Water will be replacing water mains in your area. The work will begin at the intersection of Broadway and Meadow Drive in Woodsburgh and end near Tanglewood and Willow Way in Lawrence.

This project will improve the reliability of water service to the area and result in increased pressure for customers along the route and improved fire-flows at our hydrants.

In addition to replacing the water mains in the roadway, Long Island American Water will be replacing certain service lines, the connection between our water main and your property line. Should this be the case, you will be notified so that proper arrangements can be made. There is no need to contact Long Island American Water at this time. We will notify you of any service line replacement that takes place on your property.

As we move forward, you may experience minor traffic delays and notice our equipment and materials along the route. Be assured that our crews will be working as quickly and diligently as possible to complete this important improvement to our distribution system. Please use caution when traveling in the work zone.

Weather permitting, installation of the pipeline should be completed in the fall. Final restoration work will follow in the fall of 2008.

For a closer look at the streets that will be affected and a more detailed explanation of the project, please visit our website at www.liawater.com.

We appreciate your patience and understanding while we work to complete this improvement project. If you have further questions about this project, please do not hesitate to contact Greg Sachs at 516-596-4849.

Sincerely,

William Varley
President