



June 24, 2009

Mill Road - Project Update

Dear Woolwich Resident:

Last week, I alerted you to the construction of a new pipeline that is scheduled to take place on Mill Road in Woolwich Township beginning about June 29. When completed, the new water main along Mill Road will stretch about 5,000 feet from Stone Meeting House Road to Tomlin Station Road in East Greenwich Township and Woolwich Township.

New Jersey American Water does not provide service within Woolwich Township. So, residents of the Township will not be able to receive water service from the new main. With this in mind, we very much appreciate your patience and accommodation as we complete this necessary work. This project will extend New Jersey American Water's Tri-County pipeline into the area in order to serve the growing water needs of our customers in southern Gloucester County. While this pipeline will deliver water across the region, it is not intended for individual service connection hook up.

As we mentioned in our initial letter, safety during the completion of this project is paramount. So, for your safety, as well as that of our employees and our authorized contractors, this necessary road work will require periodic shifts in traffic patterns from 7 a.m. to 5 p.m under the direction of the local police departments. All local traffic, including residents, school busses, mail carriers and trash vehicles will be provided access to minimize the inconvenience. Should you require access to your property during the hours of construction, please notify one of the traffic officers stationed at both ends of the construction site.

Be assured that our crews will work quickly and diligently to complete this important improvement to our distribution system. Please use extra caution and obey all traffic signs while driving through or near the construction zone.

Weather permitting, installation of the pipeline should be completed in three to four months. Final roadway restoration work will follow in the fall of 2009.

We have established a special phone number, 856-912-8757, for this project, should you have further questions. Again, we appreciate your patience and understanding while we work to complete this improvement project.

Sincerely,



Suzanne Chiavari
Vice President of Engineering