



# Northwest Operations

## Typical Water Quality Information

**PWSID Number:** IN5245015

**Area Served:** Gary, Merrillville, Hobart, Portage, Porter, Chesterton, Winfield Township, Valparaiso (South Haven, Shorewood Forest), Dune Acres, Burns Harbor, Crown Point, Schererville, New Chicago, Ogden Dunes, Lake Station

### Where Does My Water Come From?

Lake Michigan

### Average amount of water supplied to customers on a daily basis

34 million gallons per day

Parameter	Average or Range	Comments
pH	7.5 – 8.3	
Total Hardness (as CaCO <sub>3</sub> )	132 – 144 mg/L	Naturally occurring
Total Hardness (as CaCO <sub>3</sub> )	7.7 – 8.4 grains per gallon	Naturally occurring
Fluoride	0.58 mg/L	Naturally occurring and water additive, MCL = 4.0 mg/L
Sodium	10.1 mg/L	No MCL – Informational only
Iron	<0.1 mg/L	Secondary Standard Limit = 0.3 mg/L

<b>Parameter</b>	<b>Average or Range</b>	<b>Comments</b>
Manganese	<0.01 mg/L	
Type of disinfection	N/A	Chloramines
Disinfectant residual level leaving the treatment plant (average)	2.5 mg/L	Water additive to control microbes
Disinfectant residual level in the distribution system	1.7 – 2.0 mg/L	Max Residual Level = 4.0 mg/L Running Annual Avg. = 1.9 mg/L
Lead [90 <sup>th</sup> percentile result]	10 ug/L	Action Level = 15 ug/L
Copper [90 <sup>th</sup> percentile result]	0.228 mg/L	Action Level = 1.3 mg/L
Nitrate	0.39 mg/L	MCL = 10 mg/L
Arsenic	<1 ug/L	MCL = 10 ug/L
Chromium-6	0.11 – 0.67 ug/L (ppb)	Chromium-6 is not currently regulated as an individual contaminant. For more information, please click <a href="#">here</a> .

#### **Definitions**

- mg/L – milligrams per liter; one milligram per liter is equal to one part per million (ppm), which is approximately the same as 1 second in 11.5 days
- ug/L – micrograms per liter; one microgram per liter is equal to one part per billion (ppb), which is approximately the same as 1 second in 31.7 years
- N/A – not applicable
- ND – not detected
- MCL – Maximum Contaminant Level – the highest level of a contaminant allowed in drinking water under State and Federal regulations

For a complete report of your water quality, please refer to the Water Quality Report located on the American Water web site.

For more information on your water quality, please contact  
Brian Marciniak at 219-880-2339

Other inquiries should be directed to our  
Customer Service Center at 800-492-8373