



Southern Indiana Operations

Typical Water Quality Information

PWSID Number: IN5210005

Area Served: Jeffersonville, New Albany, Clarksville

Where Does My Water Come From?

Nineteen wells located in two well fields

Average amount of water supplied to customers on a daily basis

14.7 million gallons per day

Parameter	Average or Range	Comments
pH	7.1 – 7.6	
Total Hardness (as CaCO ₃)	137 - 222 mg/L	Naturally occurring
Total Hardness (as CaCO ₃)	8 – 13 grains per gallon	Naturally occurring
Fluoride	0.16 – 1.14 mg/L	Naturally occurring and water additive, MCL = 4.0 mg/L
Sodium	24.2 mg/L	No MCL – Informational only
Iron	0.01 – 0.03 mg/L	Secondary Standard Limit = 0.3 mg/L
Manganese	0.001 – 0.020 mg/L	Secondary Standard Limit = 0.05 mg/L

Parameter	Average or Range	Comments
Type of disinfection	N/A	Chlorine
Disinfectant residual level leaving the treatment plant (average)	1.3 mg/L	Water additive to control microbes
Disinfectant residual level in the distribution system	1.08 – 1.87 mg/L	Max Residual Disinfectant Level Running Annual Avg. = 4.0 mg/L
Lead [90 th percentile result]	ND	Action Level = 15 ug/L
Copper [90 th percentile result]	0.64 mg/L	Action Level = 1.3 mg/L
Nitrate	0.16 mg/L	MCL = 10 mg/L
Arsenic	ND	MCL = 10 ug/L
Chromium-6	ND	Chromium-6 is not currently regulated as an individual contaminant. For more information, please click here .

Definitions

- mg/L – milligrams per liter; one milligram per liter is equal to one part per million (ppm), which is approximately the same as 1 second in 11.5 days
- ug/L – micrograms per liter; one microgram per liter is equal to one part per billion (ppb), which is approximately the same as 1 second in 31.7 years
- N/A – not applicable
- ND – not detected
- MCL – Maximum Contaminant Level – the highest level of a contaminant allowed in drinking water under State and Federal regulations

For a complete report of your water quality, please refer to the Water Quality Report located on the American Water web site.

For more information on your water quality, please contact
Katie Jamriska at 317-881-0270 x 4804

Other inquiries should be directed to our
Customer Service Center at 800-492-8373