



# 2021 Annual **WATER QUALITY REPORT**

**New Jersey American Water Short Hills System**  
PWS ID: NJ0712001

Landlords must distribute this information to every tenant as soon as practicable, but no later than three business days after receipt. Delivery must be done by hand, mail, or email, and by posting the information in a prominent location at the entrance of each rental premises, pursuant to section 3 of P.L. 2021, c. 82 (C.58:12A-12.4 et seq.).

**QUALITY. ONE MORE WAY WE KEEP LIFE FLOWING.**



**NEW JERSEY  
AMERICAN WATER**

**WE KEEP LIFE FLOWING®**

# What is a Consumer Confidence Report (CCR)

Once again, we proudly present our Annual Water Quality Report, also referred to as a Consumer Confidence Report (CCR). CCRs let consumers know what contaminants, if any, were detected in their drinking water as well as related potential health effects. CCRs also include details about where your water comes from and how it is treated. Additionally, they educate customers on what it takes to deliver safe drinking water and highlight the need to protect drinking water sources.

We are committed to delivering high quality drinking water service. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, environmental compliance, sustainability and community education while continuing to serve the needs of all our water users.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-272-1325.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-272-1325.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau pab ntawm 1-800-272-1325.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-272-1325** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-272-1325** र हमें काल करें।

**Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-272-1325.**

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-272-1325.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-272-1325.

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## A message from **New Jersey American Water's President**



**MARK K MCDONOUGH**

President, New Jersey  
American Water

To Our Valued Customers:

I am pleased to share with you our 2021 Water Quality Report, which is a testament to the hard work and dedication of our employees. As you read through this information, you will see that we continue to supply high quality drinking water service to help keep your life flowing.

We know that at the end of every water pipe there's a family depending on us to provide this essential service safely and reliably. New Jersey American Water has the expertise of more than 850 experienced professionals, the right technologies in use, and a demonstrated commitment to upgrading our infrastructure to continue to provide you with clean, safe and reliable water service.

**QUALITY:** We have an exceptional track record when it comes to drinking water regulatory compliance. We test for about 100 regulated compounds, including PFAS, as required by state and federal drinking water standards, as well as unregulated compounds. We are recognized as an industry leader and work cooperatively with the US EPA and the NJ DEP so that implementation of existing standards and development of new regulations produce benefits for our customers. Additionally, five of our water treatment plants have been nationally recognized with Directors Awards from the U.S. EPA's Partnership for Safe Water program for surpassing federal and state drinking water standards.

**SERVICE:** Last year, we invested more than \$432 million to upgrade our water and wastewater systems in the communities we serve. These investments allowed us to improve water quality, pressure and service reliability for our customers. And while our water meets standards, we are committed to removing all lead and galvanized piping from service lines and estimate that the overall effort will take less than 10 years as required by the state's new lead service line legislation.

**VALUE:** While costs to provide water service continue to increase across the country, our use of technologies and economies of scale help us provide high quality service at an exceptional value, as water remains one of the lowest household utility bills.

We hope our commitment to you and our passion for water shines through in this report detailing the source and quality of your drinking water in 2021. We will continue to work to help keep your life flowing – today, tomorrow and for future generations.

Proud to be your local water service provider,

A handwritten signature in black ink that reads "Mark K McDonough". The signature is fluid and cursive, with a long horizontal stroke at the end.

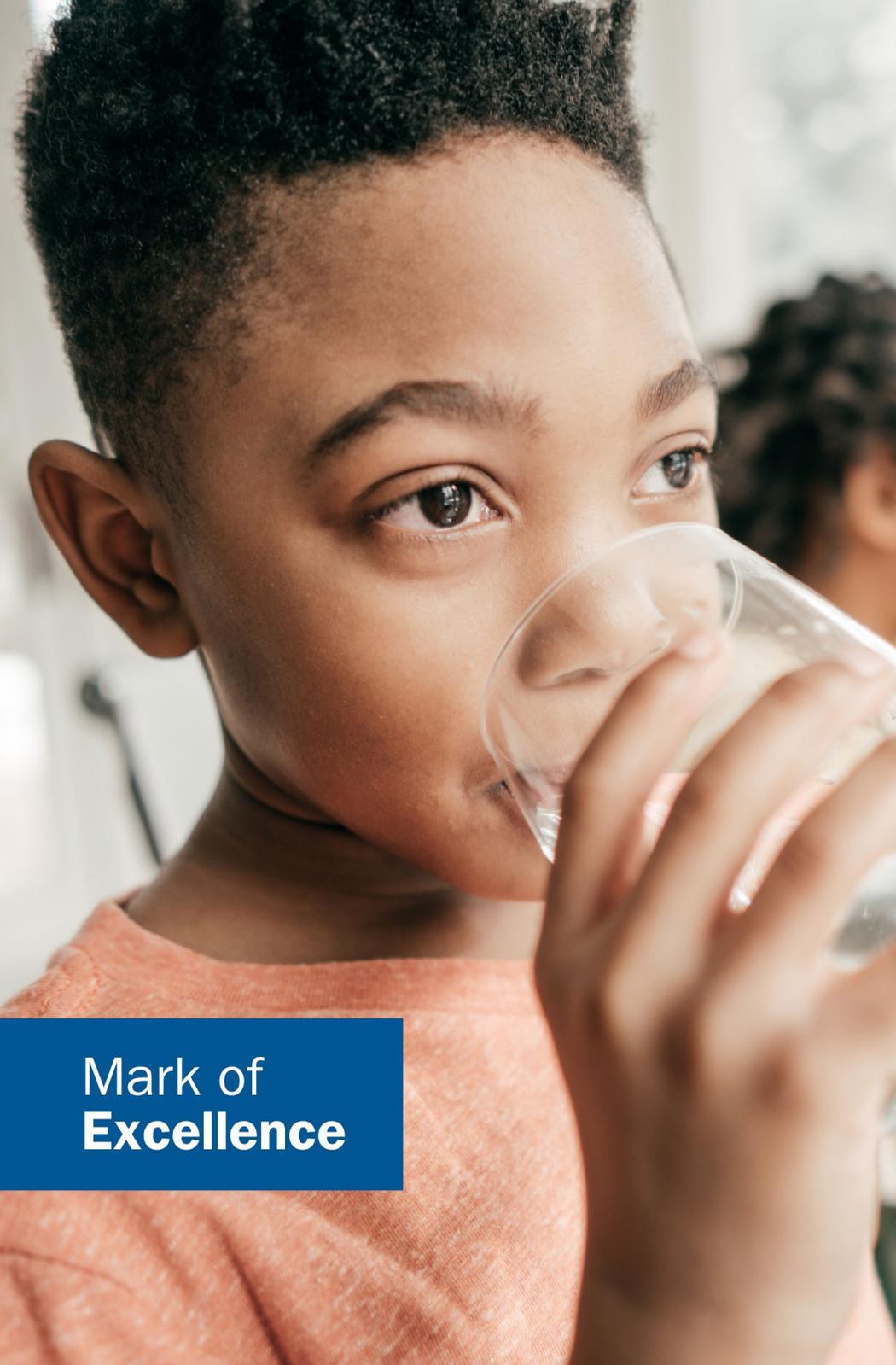
Mark K McDonough  
New Jersey American Water

**This report contains important information about your drinking water. Translate it or speak with someone who understands it at 1-800-272-1325, Monday-Friday, 7 a.m. to 7 p.m.**



**ATTENTION:  
Landlords and  
Apartment Owners**

**Please share a copy of this notice with your tenants. It includes important information about their drinking water quality.**



Mark of  
Excellence



### EVERY STEP OF THE WAY.

Our team monitors and tests your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems. **In fact, American Water performs over one million tests annually for about 100 regulated contaminants, nationwide.**



### EXPERTISE. RECOGNIZED AT THE HIGHEST LEVEL.

American Water is an expert in water quality testing, compliance and treatment and has established industry-leading water testing facilities. Our dedicated team of scientists and researchers are committed to finding solutions for water quality challenges and implementing new technologies. American Water is recognized as an industry leader in water quality and works cooperatively with the EPA so that drinking water standards and new regulations produce benefits for customers and public water suppliers. American Water has earned awards from the EPA's Partnership for Safe Water as well as awards for superior water quality from state regulators, industry organizations, individual communities, and government and environmental agencies.



### WATER QUALITY. DOWN TO A SCIENCE.

Our team also has access to American Water's Central Laboratory in Belleville, Illinois, which conducts sophisticated drinking water testing and analysis. American Water scientists refine testing procedures, innovate new methods, and set new standards for detecting potentially new contaminants—even before regulations are in place.



### MAINTAINING QUALITY FOR FUTURE GENERATIONS.

Just as New Jersey American Water are investing in research and testing, we also understand the importance of investing in the infrastructure that provides high-quality water service to you. Last year alone, **we invested more than \$432 million to improve our water and wastewater treatment and pipeline systems.**

# About Your Drinking Water Supply

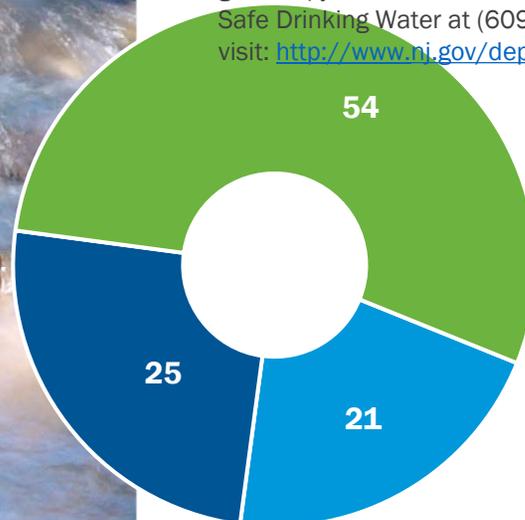
## WHERE YOUR WATER COMES FROM

New Jersey American Water - Short Hills System is a public community water system consisting of 25 wells, 4 surface water intakes, 12 purchased ground water sources, and 3 purchased surface water sources.

Source water comes from the following aquifers and/or surface water bodies: Passaic River, Canoe Brook, Brunswick aquifer, glacial sand and gravel, igneous and metamorphic rocks.

This system purchases water from the following water systems: Orange, Verona, Southeast Morris County Utilities Authority (SMCMUA), Passaic Valley Water Commission (PVWC) / Morris County Connection, Newark, Montclair, Madison, Livingston Water, New Jersey American Water Raritan System, Chatham Water Department, Passaic Valley Water Commission.

The New Jersey Department of Environmental Protection (NJDEP) has completed a Source Water Assessment Report and Summary for the Short Hills System to meet Federal requirements of the Safe Drinking Water Act. The study looked at the drainage area and ranked its vulnerability to contamination. The water supplies are considered vulnerable to agricultural and urban activities. To get a copy of the assessment, contact the NJDEP, Bureau of Safe Drinking Water at (609) 292-5550 or visit: <http://www.nj.gov/dep/watersupply/swap/index.html>.



## SOURCE OF SUPPLY FOR THE SYSTEM

- Surface Water
- Groundwater
- Purchased Water



## QUICK FACTS ABOUT THE SHORT HILLS SYSTEM

### Communities served:

Bedminster, Berkeley Heights, Bernards (Basking Ridge), Bernardsville, Chatham Borough, Chatham Township, Chester Borough, East Hanover, Far Hills, Florham Park, Harding, Hillside, Irvington, Livingston, Long Hill Township (Gillette, Millington, Stirling), Madison, Maplewood, Mendham Borough, Mendham Township, Millburn (Short Hills), Morris, New Providence, Roseland, Springfield, Summit, Union, Verona, Warren, Watchung, West Orange

### Water source:

Passaic River, Canoe Brook, Brunswick Aquifer, glacial sand and gravel, igneous and metamorphic rocks.

### Average amount of water supplied to customers on a daily basis:

35 million gallons per day

### Disinfection treatment:

Groundwater supplies are disinfected with chlorine and surface water supplies are treated with chlorine or chloramines to maintain water quality in the distribution system.



# What are the Sources of Contaminants?

To provide tap water that is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be

obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, aquifers and/or groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**SPECIAL HEALTH INFORMATION**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

## CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER INCLUDE:

<b>Microbial Contaminants</b>	such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
<b>Inorganic Contaminants</b>	such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
<b>Pesticides and Herbicides</b>	which may come from a variety of sources, such as agriculture, urban storm water runoff, and residential uses.
<b>Organic Chemical Contaminants</b>	including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
<b>Radioactive Contaminants</b>	which can be naturally occurring or be the result of oil and gas production and mining activities.

# Protecting Your Water Sources

## WHAT IS S.W.A.P.

The Source Water Assessment Program (SWAP) is a program of the New Jersey Department of Environmental Protection (NJDEP) to study existing and potential threats to the quality of public drinking water sources throughout the state. Sources are rated depending upon their contaminant susceptibility.

## SUSCEPTIBILITY RATINGS FOR NEW JERSEY AMERICAN WATER

The table below illustrates the susceptibility ratings for the seven contaminant categories (and radon) for each source in the system. The table provides the number of wells and intakes that rated high (H), medium (M), or low (L) for each contaminant category. For susceptibility ratings of purchased water, refer to the specific water system's source water assessment report. Source Water Assessment Reports and Summaries available at <http://www.nj.gov/dep/watersupply/swap/index.html>, or by contacting the NJDEP, Bureau of Safe Drinking Water at 609-292-5550 or [watersupply@dep.nj.gov](mailto:watersupply@dep.nj.gov).

## CONTAMINANT CATEGORIES

The NJDEP considered all surface water highly susceptible to pathogens, therefore all intakes received a high rating for the pathogen category. For the purpose of the SWAP, radionuclides are more of a concern for ground water than surface water. As a result, surface water intakes' susceptibility to radionuclides was not determined and a low rating was assigned.

If a system is rated highly susceptible for a contaminant category, it does not mean a customer is or will be consuming contaminated drinking water. The rating reflects the potential for contamination of source water, not the existence of contamination. Public water systems are required to monitor for regulated contaminants and to install treatment if any contaminants are detected at frequencies and concentrations above allowable levels.

As a result of the assessments, the NJDEP may customize (change existing) monitoring schedules based on the susceptibility ratings.

Source water protection is a long-term dedication to clean and safe drinking water. It is more cost effective to prevent contamination than to address contamination after the fact. Every member of the community plays an important role in source water protection. The NJDEP recommends controlling activities and development around drinking water sources, whether it is through land acquisition, conservation easements or hazardous waste collection programs. We will continue to keep you informed of SWAP's progress and developments.

## SUSCEPTIBILITY CHART DEFINITIONS

- **Pathogens:** Disease-causing organisms such as bacteria and viruses. Common sources are animal and human fecal wastes.
- **Nutrients:** Compounds, minerals and elements that aid growth, that are both naturally occurring and man-made. Examples include nitrogen and phosphorus.
- **Volatile Organic Compounds:** Man-made chemicals used as solvents, degreasers, and gasoline components. Examples include benzene, methyl tertiary butyl ether (MTBE), and vinyl chloride.
- **Pesticides:** Man-made chemicals used to control pests, weeds and fungus. Common sources include land application and manufacturing centers of pesticides. Examples include herbicides such as atrazine, and insecticides such as chlordane.
- **Inorganics:** Mineral-based compounds that are both naturally occurring and man-made. Examples include arsenic, asbestos, copper, lead, and nitrate.
- **Radionuclides:** Radioactive substances that are both naturally occurring and man-made. Examples include radium and uranium.
- **Radon:** Colorless, odorless, cancer-causing gas that occurs naturally in the environment. For more information go to <http://www.nj.gov/dep/rpp/radon/index.htm> or call (800) 648-0394.
- **Disinfection By-product Precursors:** A common source is naturally occurring organic matter in surface water. Disinfection by-products are formed when the disinfectants (usually chlorine) used to kill pathogens react with dissolved organic material (for example leaves) present in surface water.

Short Hills System	Sources	Pathogens			Nutrients			Pesticides			Volatile Organic Compounds			Inorganics			Radionuclides			Radon			Disinfection By-Product Precursors				
		H	M	L	H	M	L	H	M	L	H	M	L	H	M	L	H	M	L	H	M	L	H	M	L		
	Wells – 25	1	21	3	13	12				6	19	17		8	10	11	4		25			25			3	22	
	GUDI – 0																										
	Surface Water Intakes - 4	4			2	2			2	2			4	4					4					4	4		



# Protecting Your Drinking Water Supply

Protecting drinking water at its source is an important part of the process to treat and deliver high quality water. It takes a community effort to protect our shared water resources. This includes utilities, businesses, residents, government agencies and organizations. Everyone who lives, works, and plays in the area has a role and stake in clean water supplies.

## WHAT CAN YOU DO?

Quality drinking water starts upstream. Everyone can help maintain and improve drinking water supplies through the following actions:

- Properly dispose of pharmaceuticals, household chemicals, oils and paints. Materials can impact waterways if poured down the drain, flushed down the toilet, or dumped on the ground.
- Check for leaks from automobiles and heating fuel tanks. Clean up any spills using an absorbent material like cat litter. Sweep up the material and put it in a sealed bag. Check with the local refuse facility for proper disposal.
- Clean up after your pets and limit the use of fertilizers and pesticides.
- Take part in watershed activities.

**Report any spills, illegal dumping or suspicious activity to NJ DEP Hotline here: 1-877-WARN DEP (1-877-927-6337)**

## FOR MORE INFORMATION

To learn more about your water supply and local activities, visit us online at [newjerseyamwater.com](http://newjerseyamwater.com), select **Water Quality** and click on **Source Water Protection**.

## WHAT ARE WE DOING?

Our priority is to provide reliable, quality drinking water service for customers. The source of supply is an important part of that mission. We work to understand and reduce potential risks to your drinking water supply. At New Jersey American Water, we are working to develop and implement voluntary source water protection plans for many of our water supplies. This is a voluntary program to identify and address potential threats to drinking water supplies. Stakeholder involvement is an important part of the program and will vary by task and stakeholder group. We also welcome input on the plan or local water supplies through our online feedback form.

**Here are a few of the efforts underway to protect our shared water resources:**



**Community Involvement:** We have a proactive public outreach program to help spread the word and get people involved. This includes school education, contests, and other community activities.



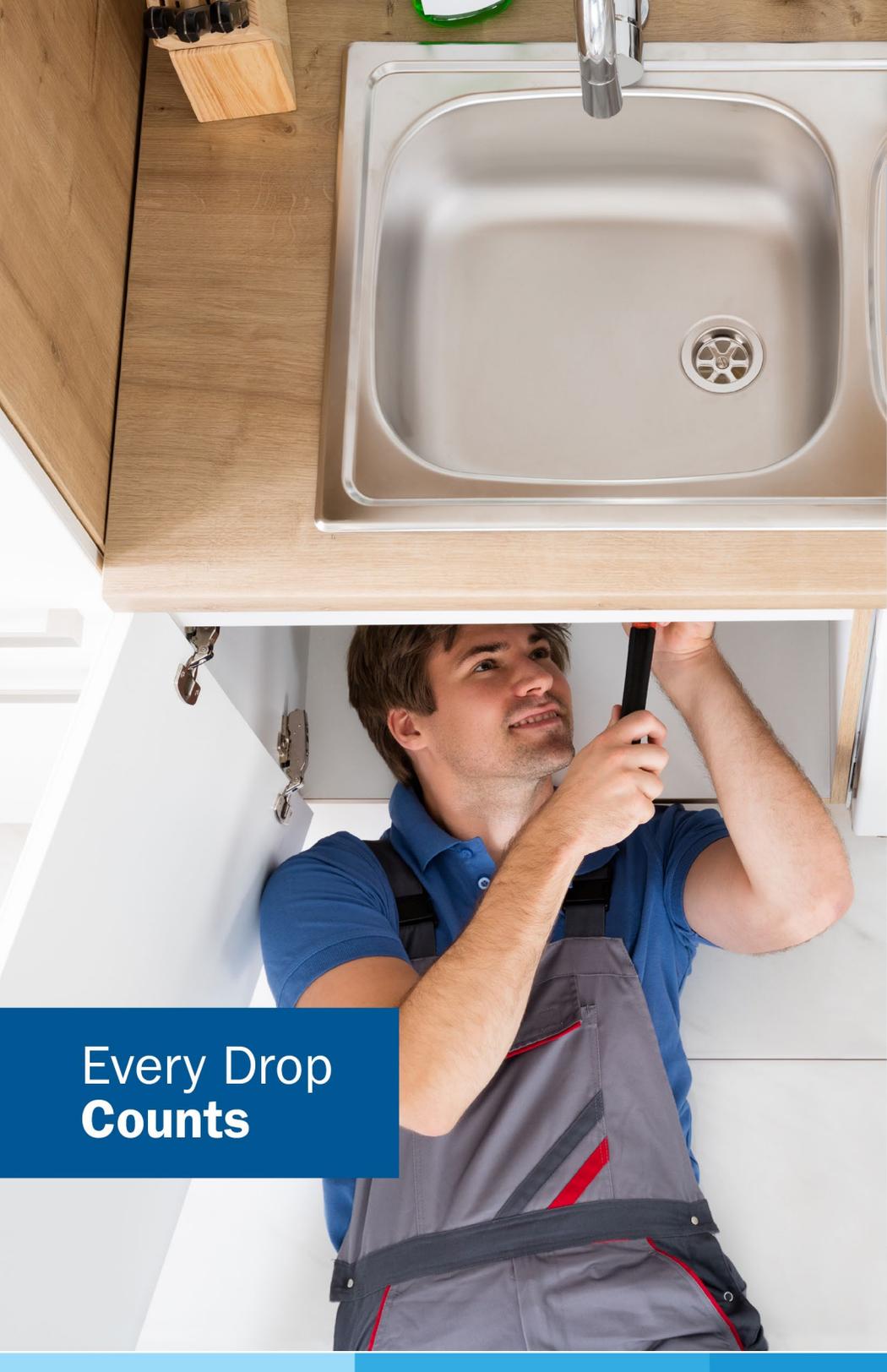
**Environmental Grant Program:** Each year, we fund projects that improve water resources in our local communities.



**Protect Our Watersheds Art Contest:** Open to fourth graders, the contest encourages students to use their artistic skills to express the importance of protecting our water resources.



**Educational Resources:** We offer a plethora of educational videos on our YouTube Channel, along with a comprehensive Water Learning Center on our website.



Every Drop  
Counts

## Six Simple Steps to Save Water



### Fix any leaking faucets.

One drop every 2 seconds from a leaky faucet wastes 2 gallons of water every day. That's water — and money — down the drain.



### Don't let faucets run when brushing, shaving, or washing the dishes.

Just turning off the water while you brush can save 200 gallons a month.



**Run washing machines and dishwashers only when they are full**, or select the properly-sized wash cycle for the current laundry load.



### Install water-saving shower heads and faucet aerators

in the bathroom and kitchen (available at most home improvement stores and some supermarkets).



**Don't wash your car at home.** A car wash uses much less water and often recycles it, too.



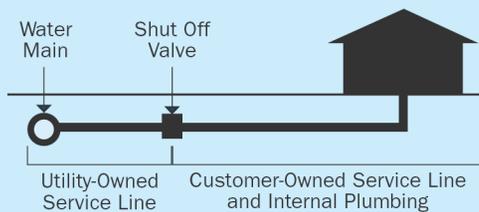
### Turn off automatic lawn and garden sprinklers

when it's raining outside and at the end of the growing season.

# About Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. New Jersey American Water is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

## The most common source of lead in tap water is from the customer's plumbing and their service line.

Our water mains are not made of lead; however, the water service line that carries the water from the water main in the street to your home could be. Homeowners' service lines may be made of lead, copper, galvanized steel or plastic. You can assess your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve.

### MINIMIZING YOUR POTENTIAL EXPOSURE

You cannot see, smell or taste lead, and boiling water will not remove lead. Here are steps you can take to reduce your potential exposure if lead exists in your home plumbing.

### WE'RE COMMITTED TO REPLACING ALL LEAD AND GALVANIZED SERVICE LINES WITHIN THE NEXT 10 YEARS.

Visit [newjerseyamwater.com/leadfacts](http://newjerseyamwater.com/leadfacts) to learn how to identify your service line material, then scan the QR code to the right to self-report your service line material.



**1. Flush your taps.** The longer the water lies dormant in your home's plumbing, the more lead it might contain. If the water in your faucet has gone unused for more than six hours, flush the tap with cold water for 30 seconds to two minutes before drinking or using it to cook. To conserve water, catch the running water and use it to water your plants.



**2. Use cold water for drinking and cooking.** Hot water has the potential to contain more lead than cold water. If hot water is needed for cooking, heat cold water on the stove or in the microwave.



**3. Routinely remove and clean all faucet aerators.**



**4. Look for the "Lead Free" label** when replacing or installing plumbing fixtures.



**5. Follow manufacturer's instructions for replacing water filters** in household appliances, such as refrigerators and ice makers, as well as home water treatment units and pitchers. Look for NSF 53 certified filters.



**6. Flush after plumbing changes.** Changes to your service line, meter, or interior plumbing may result in sediment, possibly containing lead, in your water supply. Remove the strainers from each faucet and run the water for 3 to 5 minutes.

# Important Information About **Drinking Water**

## **CHLORAMINES**

Chloramines are a New Jersey and federally approved alternative to free chlorine for water disinfection. Chloramines can reduce disinfection by-product formation and may help reduce concerns related to taste. Chloramines are also used by many American Water systems and many other water utilities nationally.

**Chloramines have the same effect as chlorine for typical water uses with the exception that chloramines must be removed from water used in kidney dialysis and fish tanks or aquariums.**

Treatments to remove chloramines are different than treatments for removing chlorine. Please contact your physician or dialysis specialist for questions pertaining to kidney dialysis water treatment. Contact your pet store or veterinarian for questions regarding water used for fish and other aquatic life.

You may visit [newjerseyamwater.com](http://newjerseyamwater.com), Select **Water Quality** and click **Chloramines** for more information. Customers can also contact our Customer Service Center at 1-800-272-1325 for more chloramine information.

## **FLUORIDE**

Fluoride is a naturally occurring substance. It can be present in drinking water from two sources:

1. **By nature**, when groundwater comes into contact with fluoride-containing minerals naturally present in the earth; or
2. **By a water purveyor** through addition of fluoride to the water they are providing in the distribution system.

Many areas of the Short Hills System do not receive fluoridated water. There are some areas of the system that have low levels of naturally-occurring fluoride in the groundwater and a small section of the system that receives purchased fluoridated water. In areas that receive fluoridated purchased water, ranges are adjusted to achieve an optimal fluoride level of 0.5 to 0.7 parts per million (ppm) to comply with the state's Water Fluoridation Standards.

If you have any questions on fluoride, please visit [newjerseyamwater.com](http://newjerseyamwater.com), Select **Water Quality** and click on **Fluoride**. You may also call our Customer Service Center at 1-800-272-1325.





## Important Information About **Drinking Water**

### **CRYPTOSPORIDIUM**

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly-used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

### **NITRATES**

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

# Important Information About **Drinking Water**



## **PFAS**

PFAS refers to per- and polyfluoroalkyl substances, a class of synthetic chemicals, manufactured for industrial applications and commercial household products such as: non-stick cookware; waterproof and stain resistant fabrics and carpets; firefighting foam and cleaning products. The properties that make these chemicals useful in so many of our every-day products also resist breaking down and therefore persist in the environment. Exposure may be from food, food packaging, consumer products, house dust, indoor and outdoor air, drinking water and at workplaces where PFAS are made or used.

**As a leader in the industry, New Jersey American Water has been proactive in our approach to removing PFAS, where detected, from our treated drinking water, ahead of New Jersey regulations.**

The company has successfully piloted cutting-edge treatment strategies to effectively remove PFAS from several groundwater stations within its service territory. In fact, the company's PFAS removal projects were recognized with three awards, including a **Governor's Environmental Excellence Award**, an Alliance for Action's **Leading Infrastructure Award**, and a Commerce and Industry Association of NJ **2021 Environmental Award**. To date, New Jersey American Water has installed PFAS treatment at eight groundwater stations within its service territory.

## **UNREGULATED CONTAMINANT MONITORING RULE (UCMR)**

The EPA created the Unregulated Contaminants Monitoring Rule (UCMR) to assist them in determining the occurrence of unregulated contaminants in drinking water and whether new regulations are warranted. The first Unregulated Contaminants Monitoring Rule (UCMR1) testing was completed in 2003 for a list of contaminants specified by the EPA. Unregulated contaminants are those for which the EPA has not established drinking water standards. UCMR2 testing was conducted between November 2008 and August 2009, and UCMR3 assessment monitoring was conducted between January 2013 and December 2016. The fourth list of contaminants to monitor as part of the UCMR was published by the EPA in December 2016. UCMR4 testing began in 2018 and was completed in 2020. The results from the UCMR monitoring are reported directly to the EPA. The results of this monitoring are incorporated in the data tables in this report as appropriate. For more information, contact our Customer Service Center at 1-800-272-1325.

This is one of the most rapidly changing landscapes in drinking water contamination. We have invested time and effort on our own independent research, as well as engaging with other experts in the field to understand PFAS occurrence, fate and transport in the environment. We are also actively assessing treatment technologies that can effectively remove PFAS from drinking water, because we believe that investment in research is critical for addressing this issue.

**Lauren A. Weinrich, Ph.D.**  
Principal Scientist,  
Water Research and Development



# Water Quality Results

## WATER QUALITY STATEMENT

We are pleased to report that during calendar year 2021, the results of testing of your drinking water complied with all state and federal drinking water requirements.

For your information, we have compiled a list in the table below showing the testing of your drinking water during 2021. The New Jersey Department of Environmental Protection allows us to monitor for some contaminants less than once per year because the concentration of the contaminants does not change frequently. Some of our data, though representative, are more than one year old.

The data presented in the Table of Detected Contaminants is the same data collected to comply with EPA and New Jersey state monitoring and testing requirements. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the levels set by the EPA to protect public health. To assure high quality water, individual water samples are taken each year for chemical, physical and microbiological tests. Tests are done on water taken at the source, from the distribution system after treatment and, for lead and copper monitoring, from the customer's tap. Testing can pinpoint a potential problem so that preventative action may be taken.



## MONITORING WAIVERS

We hope the report will raise your understanding of drinking water issues and awareness of the need to protect your drinking water sources.

The Safe Drinking Water Act regulations allow monitoring waivers to reduce or eliminate the monitoring requirements for asbestos, volatile organic chemicals, and synthetic organic chemicals. The Short Hills System will be monitoring for asbestos in 2022 and has received waivers for synthetic organic chemicals in prior monitoring periods.



# Definition of Terms

These are terms that may appear in your report.

**Action Level (AL):** The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, that a water system must follow.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**LRAA:** Locational Running Annual Average

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. See also Secondary Maximum Contaminant Level (SMCL).

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**MFL:** Million fibers per liter.

**micromhos per centimeter ( $\mu\text{mhos/cm}$ ):** A measure of electrical conductance.

**NA:** Not applicable

**ND:** Not detected

**Nephelometric Turbidity Units (NTU):** Measurement of the clarity, or turbidity, of the water.

**pH:** A measurement of acidity, 7.0 being neutral.

**picocuries per liter (pCi/L):** Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).

**parts per billion (ppb):** One part substance per billion parts water, or micrograms per liter.

**parts per million (ppm):** One part substance per million parts water, or milligrams per liter.

**parts per trillion (ppt):** One part substance per trillion parts water, or nanograms per liter.

**Secondary Maximum Contaminant Level (SMCL):** Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

**TON:** Threshold Odor Number

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**%:** Percent

## MEASUREMENTS

### Parts Per Million



in a 10 gallon fish tank

### Parts Per Billion



in a 10,000 gallon swimming pool

### Parts Per Trillion



in 35 junior size Olympic pools

# Water Quality Results

New Jersey American Water conducts extensive monitoring to determine if your water meets all water quality standards. The detections of our monitoring are reported in the following tables. While most monitoring was conducted in 2021, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting the tables below, see the “Definition of Terms” on the previous page. Some unregulated substances are measured, but maximum contaminant levels have not been established by the government. These contaminants are shown for your information.

## Short Hills System – PWS ID# NJ0712001

### Table of Detected Contaminants - 2021

**NOTE: Regulated contaminants not listed in this table were not found in the treated water supply.**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

### PRIMARY REGULATED SUBSTANCES

#### LEAD AND COPPER MONITORING PROGRAM - At least 50 tap water samples collected at customers' taps every year

Substance (units)	Year Sampled	Compliance Achieved	MCLG	Action Level (AL)	90 <sup>th</sup> Percentile	No. of Homes Sampled	Homes Above Action Level	Typical Source
Lead (ppb)	2021	Yes	0	15	2	54	0	Corrosion of household plumbing systems.
Copper (ppm)	2021	Yes	1.3	1.3	0.22	54	0	Corrosion of household plumbing systems.

#### TOTAL COLIFORM RULE - At least 120 samples collected each month in the distribution system

Substance (units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Percentage	Typical Source
Total Coliform <sup>1</sup>	2021	Yes	0	TT = Less than 5% of monthly samples	1.6%	Naturally present in the environment.

1 - Coliforms are bacteria that are naturally present in the environment and are used as an indicator of the general bacteriological quality of the water. We are reporting the highest percentage of positive samples / highest number of positive samples in any month.

# PRIMARY REGULATED SUBSTANCES

## DISINFECTION BYPRODUCTS - Collected in the Distribution System

Sample Location	Year	Compliance Achieved	MCLG	MCL	LRAA <sup>2</sup> (highest)	Range Detected	Typical Source
<b>Total Trihalomethanes (TTHMs) (ppb) <sup>3</sup></b>							
A1-2	2021	Yes	NA	80	13	10 to 14	By-product of drinking water disinfection.
A2-5	2021	Yes	NA	80	18	16 to 23	By-product of drinking water disinfection.
CWC34	2021	Yes	NA	80	16	13 to 19	By-product of drinking water disinfection.
CWC71	2021	Yes	NA	80	73	50 to 58	By-product of drinking water disinfection.
SHDBP2-A	2021	Yes	NA	80	13	10 to 14	By-product of drinking water disinfection.
SHDBP2-G	2021	Yes	NA	80	71	57 to 97	By-product of drinking water disinfection.
SHDBP2-M	2021	Yes	NA	80	28	23 to 33	By-product of drinking water disinfection.
SHDBP2-N	2021	Yes	NA	80	26	19 to 36	By-product of drinking water disinfection.
<b>Haloacetic Acids (HAAs) (ppb)</b>							
A1-2	2021	Yes	NA	60	6	4 to 9	By-product of drinking water disinfection.
A2-5	2021	Yes	NA	60	7	5 to 9	By-product of drinking water disinfection.
CWC34	2021	Yes	NA	60	6	4 to 8	By-product of drinking water disinfection.
CWC71	2021	Yes	NA	60	31	12 to 38	By-product of drinking water disinfection.
SHDBP2-A	2021	Yes	NA	60	6	3 to 9	By-product of drinking water disinfection.
SHDBP2-G	2021	Yes	NA	60	27	13 to 39	By-product of drinking water disinfection.
SHDBP2-M	2021	Yes	NA	60	16	6 to 26	By-product of drinking water disinfection.
SHDBP2-N	2021	Yes	NA	60	10	7 to 12	By-product of drinking water disinfection.

2 - Compliance is based on the running annual average at each location (LRAA). The Highest LRAA reflects the highest average at any location and the Range Detected reflects all samples used to calculate the running annual averages.

3 - Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys or central nervous systems, and may have an increased risk of getting cancer.

## DISINFECTANTS - Collected in the Distribution System and at the Treatment Plant

Substance (units)	Year Sampled	Compliance Achieved	MCLG	MCL	Compliance Result <sup>4</sup>	Range Detected <sup>5</sup>	Typical Source
Chlorine (ppm) (Surface Water)	2021	Yes	MRDLG = 4	TT: Results $\geq$ 0.20	0.2	0.7 to 1.0	Water additive used to control microbes.
Chloramine (ppm) (Surface Water)	2021	Yes	MRDLG = 4	TT: Results $\geq$ 0.20	0.2	0.2 to 4	Water additive used to control microbes.

4 - Data represents the lowest residual entering the distribution system from our surface water treatment plant.

5 - Range detected represents chlorine residual values measured throughout our distribution system.

# PRIMARY REGULATED SUBSTANCES

## DISINFECTION BYPRODUCTS - Collected at the Treatment Plant

Substance (units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest RAA <sup>6</sup>	Range Detected	Typical Source
Bromate (ppm) <sup>7</sup>	2021	Yes	NA	10	0.94	ND to 16	By-product of drinking water disinfection.

6 - Compliance is based on the Running Annual Average (RAA)

7 - Some people who drink water containing Bromate in excess of the MCL over many years may have an increased risk of getting cancer.

## TREATMENT BYPRODUCTS PRECURSOR REMOVAL - Collected at the Treatment Plant

Substance (units)	Year	Compliance Achieved	MCLG	MCL	NJ American Water Canoe Brook WTP NJ0712001	NJ American Water Raritan Millstone WTP NJ1605002	PVWC Little Falls WTP NJ1605002	NJDWSC Wanaque WTP NJ1613001	Typical Source
Total Organic Carbon (TOC)	2021	Yes	NA	TT = % Removal or Ratio	% Removal	% Removal	% Removal	Removal Ratio	Naturally present in the environment.
					51 - 72 (35 - 45 Required)	25 - 73 (25 - 50 Required)	51 - 82 (25 - 50 Required)	0.9 - 1.4 RAA: 1.1%	

## TURBIDITY - Continuous Monitoring at the Treatment Plant <sup>8</sup>

Substance (units)	Year	Compliance Achieved	MCLG	MCL	NJ American Water Canoe Brook WTP NJ0712001	NJ American Water Raritan Millstone WTP NJ1605002	SMCMUA WTP NJ1424001	PVWC Little Falls WTP NJ1605002	NJDWSC Wanaque WTP NJ1613001	Typical Source
Turbidity (NTU)	2021	Yes	NA	TT: Single result >1 NTU	Highest Detected Level and Range (low to high)	Highest Detected Level and Range (low to high)	Highest Detected Level and Range (low to high)	Highest Detected Level and Range (low to high)	Highest Detected Level and Range (low to high)	Soil runoff.
					0.36 (0.03 - 0.36)	0.5 (0.03 - 0.5)	0.09 (0.01 - 0.09)	0.275 (0.029 - 0.275)	0.5 (0.01 - 0.5)	
	2021	Yes	NA	TT: At least 95% of samples ≤0.3 NTU	Lowest Monthly Percentage of Samples Meeting Turbidity Limits	Lowest Monthly Percentage of Samples Meeting Turbidity Limits	Lowest Monthly Percentage of Samples Meeting Turbidity Limits	Lowest Monthly Percentage of Samples Meeting Turbidity Limits	Lowest Monthly Percentage of Samples Meeting Turbidity Limits	
					99%	99%	100%	100%	99%	

8 - Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

## PRIMARY REGULATED SUBSTANCES

### REGULATED SUBSTANCES - Collected at the Treatment Plant

Substance (units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Compliance Result	Range Detected	Typical Source
1,2,3-Trichloropropane (ppt)	2021	Yes	30	30	6	ND to 6	Halogenated alkane; used as an ingredient in paint, varnish remover, solvents and degreasing agents.
Arsenic (ppb) <sup>9</sup>	2021	Yes	0	5	3	ND to 3	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium (ppm)	2021	Yes	2	2	0.3	ND to 0.3	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.
Chromium (ppb)	2021	Yes	100	100	1	ND to 1	Discharge from steel and pulp mills; Erosion of natural deposits.
Copper (ppm)	2021	Yes	1.3	1.3	1.1	ND to 1.1	Corrosion of household plumbing systems; Erosion of natural deposits.
Nickel (ppb)	2021	Yes	NA	NA	7	ND to 7	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
Nitrate (ppm) <sup>10</sup>	2021	Yes	10	10	5	ND to 5	Runoff from fertilizer use; industrial or domestic wastewater discharges; erosion of natural deposits.
Tetrachloroethylene (ppb) <sup>11</sup>	2021	Yes	0	1	0.9	ND	Discharge from factories and dry cleaners.

9 - While your drinking water meets the EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the cost of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

10 - Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.

11 - Some people who drink water containing tetrachloroethylene in excess of the MCL over many years could have problems with their liver and may have an increased risk of getting cancer.

### RADIOLOGICAL CONTAMINANTS - Collected at the Treatment Plant

Substance	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Compliance Result	Range Detected	Typical Source
Alpha Emitter (pCi/L) <sup>12</sup>	2020	Yes	0	15	15	ND to 15	Erosion of natural deposits.
Combined Radium (226-228) (pCi/L)	2020	Yes	0	5	2	ND to 2	Erosion of natural deposits.

12 - Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

## PRIMARY REGULATED SUBSTANCES

### PERFLUORINATED COMPOUNDS

Substance (units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Compliance Result	Range Detected	Typical Source
Perfluorooctanoic Acid (PFOA) (ppt)	2021	Yes	NA	14	10	ND to 12	Used for its emulsifier and surfactant properties in or as fluoropolymers (such as Teflon), fire fighting foams, cleaners, cosmetics, lubricants, paints, polishes, adhesives and photographic films.
Perfluorooctanesulfonic Acid (PFOS) (ppt)	2021	Yes	NA	13	7	ND to 7	Manmade chemical; used in products for stain, grease, heat and water resistance.

## SECONDARY SUBSTANCES <sup>1</sup> Collected at the Treatment Plant

Substance	Year Sampled	Compliance Achieved	MCLG	SMCL	Highest Compliance Result	Range Detected	Typical Source
Aluminum (ppb)	2021	NA	NA	200	40	ND to 40	Erosion of natural deposits.
Chloride (ppm)	2021	NA	NA	250	274	22 to 274	Erosion of natural deposits.
Fluoride (ppm)	2021	NA	NA	4	0.6	ND to 0.6	Erosion of natural deposits; water additive that promotes strong teeth.
Iron (ppb) <sup>2</sup>	2021	NA	NA	300	470	ND to 470	Erosion of natural deposits.
Manganese (ppb) <sup>3</sup>	2021	NA	NA	50	100	ND to 100	Erosion of natural deposits.
Sodium (ppm) <sup>4</sup>	2021	NA	NA	50	128	15 to 104	Erosion from naturally occurring deposits: Used in water softener regeneration.
Sulfate (ppm)	2021	NA	NA	250	67	ND to 67	Erosion of natural deposits.
Zinc (ppm)	2021	NA	NA	5	0.2	ND to 0.2	Erosion of natural deposits.

1 - Substances with Secondary MCLs do not have MCLGs; these limits are primarily established to address aesthetic concerns.

2 - The recommended upper limit for iron is based on unpleasant taste of the water and staining of laundry. Iron is an essential nutrient, but some people who drink water with iron levels well above the recommended upper limit could develop deposits of iron in a number of organs of the body.

3 - The recommended upper limit for Manganese is based on staining of the laundry. Manganese is an essential nutrient, and toxicity is not expected from levels which would be encountered in drinking water.

4 - For healthy individuals, the sodium intake from water is not important because a much greater intake of sodium takes place from salt in the diet. However, sodium levels above the recommended upper limit may be of concern to individuals on a sodium restricted diet.

## UNREGULATED CONTAMINANT MONITORING

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is necessary. Every five years, the EPA issues a new list of no more than 30 unregulated contaminants to be monitored.

UCMR WATER QUALITY PARAMETERS OF INTEREST – In the Distribution System & Water Leaving the Treatment Facility					
Parameter	Units	Year Sampled	Average	Range Detected	Typical Source
Bromochloroacetic Acid	ppb	2019 - 2020	2	1 to 3	By-product of drinking water disinfection
Bromodichloroacetic acid	ppb	2019 - 2020	2	1 to 3	By-product of drinking water disinfection
Chlorodibromoacetic acid	ppb	2019 - 2020	1	0.3 to 2	By-product of drinking water disinfection
Dibromoacetic Acid	ppb	2019 - 2020	1	ND to 2	By-product of drinking water disinfection
Dichloroacetic Acid	ppb	2019 - 2020	4	1 to 20	By-product of drinking water disinfection
Monobromoacetic Acid	ppb	2019 - 2020	0.02	ND to 0.4	By-product of drinking water disinfection
Total Haloacetic Acids	ppb	2019 - 2020	10	2 to 41	By-product of drinking water disinfection
Total Haloacetic Acids - Br	ppb	2019 - 2020	6	2 to 9	By-product of drinking water disinfection
Total Haloacetic Acids-UCMR4	ppb	2019 - 2020	15	4 to 48	By-product of drinking water disinfection
Trichloroacetic Acid	ppb	2019 - 2020	5	ND to 25	By-product of drinking water disinfection
Germanium	ppb	2019 - 2020	0.04	ND to 0.4	Naturally-occurring elemental metal; largely used in aluminum alloy production. Essential dietary element.
Manganese	ppb	2019 - 2020	12	ND to 84	Naturally-occurring elemental metal; largely used in aluminum alloy production. Essential dietary element.

NOTE: Manganese has a Secondary MCL of 50 ppb.

INDICATORS* - UNREGULATED CONTAMINANT MONITORING (UCMR4) – Source Water Monitoring					
Parameter	Units	Year Sampled	Average	Range Detected	Typical Source
Bromide	ppm	2019 - 2020	0.02	ND to 0.04	Naturally occurring inorganic matter that reacts with disinfectants to form disinfection by-products
Total Organic Carbon (TOC)	ppm	2019 - 2020	5.3	4.6 to 6.8	Naturally occurring inorganic matter that reacts with disinfectants to form disinfection by-products

\*NOTE: Data on Total Organic Carbon (TOC) and Bromide (Br) are not being collected under UCMR4 to assess their occurrence but to understand the relationship between these two “indicators” and the formation of brominated Haloacetic acids (HAAs).



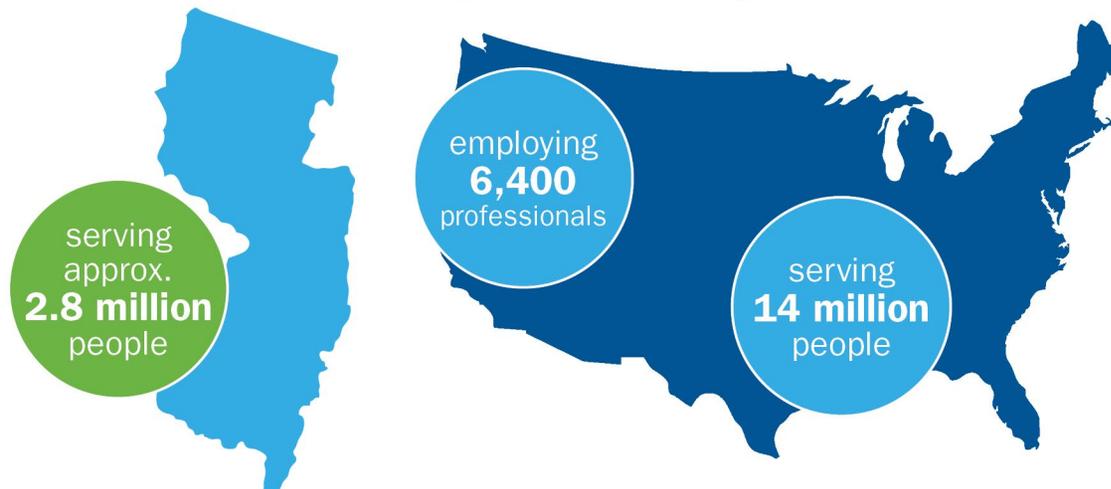
## NEW JERSEY AMERICAN WATER FACTS AT A GLANCE

- COMMUNITIES SERVED**  
 190 communities in 18 counties. We also provide water service to 30 additional communities through bulk purchase water agreements.
- CUSTOMERS SERVED**  
 Approx. 660,000 water customers (91% residential, 7% commercial and industrial); 55,260 wastewater service customers
- EMPLOYEES**  
 More than 850
- TREATMENT FACILITIES**  
**Water:** Seven surface water treatment plants with a combined capacity of 384 million gallons of water a day (MGD). 267 wells with a combined capacity of 188 MGD  
  
**Wastewater:** 21 sewer treatment plants with a combined capacity of 4.9 MGD
- MILES OF PIPELINE**  
 9,291 miles of water main and 501 miles of sewer main
- STORAGE AND TRANSMISSION**  
 162 water storage tanks;  
 129 water booster pumping stations and 67 sewer lift stations
- SOURCE OF SUPPLY**  
 71% surface water,  
 22% groundwater and  
 7% purchased water
- VALVES**  
 192,136
- FIRE HYDRANTS**  
 47,928
- PARTNERSHIP FOR SAFE WATER AWARDS**  
 Five Directors Awards

## About Us

**New Jersey American Water**, a subsidiary of American Water, is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.8 million people. For more information, visit [newjerseyamwater.com](http://newjerseyamwater.com) and follow us on Twitter, Facebook, Instagram and YouTube.

With a history dating back to 1886, **American Water (NYSE:AWK)** is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to more than 14 million people in 24 states. American Water provides safe, clean, affordable and reliable water services to our customers to help keep their lives flowing.



# How to Contact Us

If you have any questions about this report, your drinking water, or service, please contact New Jersey American Water's Customer Service Center Monday to Friday, 7 a.m. to 7 p.m. at 1-800-272-1325.



## WATER INFORMATION SOURCES

New Jersey American Water  
[www.newjerseyamwater.com](http://www.newjerseyamwater.com)

New Jersey Department of Environmental Protection Bureau of Safe Drinking Water  
[www.nj.gov/dep/watersupply/](http://www.nj.gov/dep/watersupply/)

New Jersey Department of Environmental Protection Water Resource Management  
[www.nj.gov/dep/wrm/](http://www.nj.gov/dep/wrm/)

New Jersey Board of Public Utilities  
[www.state.nj.us/bpu](http://www.state.nj.us/bpu)  
1-800-624-0241

United States Environmental Protection Agency (USEPA):  
[www.epa.gov/safewater](http://www.epa.gov/safewater)

Safe Drinking Water Hotline: (800) 426-4791

Centers for Disease Control and Prevention: [www.cdc.gov](http://www.cdc.gov)

American Water Works Association: [www.awwa.org](http://www.awwa.org)

Water Quality Association: [www.wqa.org](http://www.wqa.org)

National Library of Medicine/National Institute of Health:  
[www.nlm.nih.gov/medlineplus/drinkingwater.html](http://www.nlm.nih.gov/medlineplus/drinkingwater.html)

**This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-272-1325.**

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-272-1325.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-272-1325.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-272-1325.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-272-1325** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-272-1325** र हमें काल करें।

**Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-272-1325.**

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-272-1325.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-272-1325.