STATE OF CALIFORNIA GAVIN NEWSOM, Governor

#### PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298

November 28, 2022

LOSER TO SERVICE STATE OF THE SERVICE STATE OF THE

Jonathan Morse Sr. Manager Rates & Regulatory California-American Water Company 520 Capitol Mall Ste. 630 Sacramento, CA 95814

Dear Mr. Morse,

The Water Division of the California Public Utilities Commission has approved California-American Water Company's Advice Letter No. 1320-A (Supplement to Advice Letter No. 1320), filed on September 22, 2022, regarding the Multifamily Assistance Pilot Program.

Enclosed are copies of the following revised tariff sheets, effective September 22, 2022, for the utility's files:

P.U.C. Sheet	
No.	Title of Sheet
10610-W	Preliminary Statement, Summary Table, Sheet 1
10611-W	Preliminary Statement, (Continued), Sheet 1
	R. Customer Assistance Program ("CAP") Balancing
	Account
10612-W	Preliminary Statement, (Continued), Sheet 2
	R. Customer Assistance Program ("CAP") Balancing
	Account
10613-W	Schedule No. CA-CAP, California American Water
	Customer Assistance Program, Sheet 4
10614-W	Schedule No. CA-CAP, California American Water
	Customer Assistance Program, Sheet 6
10615-W	Schedule No. CA-CAP, California American Water
	Customer Assistance Program, Sheet 11
10616-W	Schedule No. CA-CAP, California American Water
	Customer Assistance Program, Sheet 12
10617-W	Table of Contents, Sheet 2
10618-W	Table of Contents, Sheet 1

Please contact Bradley Leong at BL4@cpuc.ca.gov or 415-703-2307, if you have any questions.

Thank you.

**Enclosures** 

# CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

### **Advice Letter Cover Sheet**

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please

Date Mailed to Service List: September 22, 2022

Protest Deadline (20th Day): October 12, 2022

Review Deadline (30<sup>th</sup> Day): October 22, 2022

**Utility Contact:** Jonathan Morse

Requested Effective Date: September 22, 2022

Rate Impact: \$See AL

See AL%

**Utility Name:** California American Water

⊠3

**Description:** Multifamily Assistance Pilot Program

see the "Response or Protest" section in the advice letter for more information.

oxtimes Compliance

**District:** All Districts

**Tier** □1 □2

**Utility Contact:** Leana Ramirez

Authorization A.20-08-047 and W-5241

CPUC Utility #: U210W

Advice Letter #: 1320-A

Phone:	916-568-4279	Phone:	916-568-4237
Email:	Leana.ramirez@amwater.com	Email:	jonathan.morse@amwater.com
DWA Contact:	Tariff Unit		
Phone:	(415) 703-1133		
Email:	Water.Division@cpuc.ca.gov		
	DWA USE (	ONLY	
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Signature:	Comi	ments:	
Date:			
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520 Capitol Mall, Suite 630 Sacramento, CA 95814

www.amwater.com

September 22, 2022

ADVICE LETTER NO. 1320-A

#### TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company (U210W) hereby submits for review this advice letter, including the following attached tariff sheets applicable to its California Districts.

#### **Purpose:**

#### Supplemental Information:

The purpose of the supplemental filing to comply with Resolution W-5241 which approved program components 1 and 4 of Advice Letter 1320. This filing modifies and updates the proposed tariffs to conform with the resolution and California American Water's effective tariffs and rates. As outlined in Resolution W-5241, California American Water will report on this pilot program in its next General Rate Case filing scheduled to be filed in July 2025. Through this filing, California American Water also updates the meter rates on its Monterey Customer Assistance Program ("CAP") tariff. This change does not impact authorized rates and all CAP customers were billed correctly with respect to the modifications requested.

#### Original Information:

The purpose of this advice letter is to comply with Ordering Paragraph 5 of D.20-08-047 which directs California American Water to outline a pilot program that provides a discount to water users in low-income multifamily buildings. California American Water proposes four individual targeted benefits to comply with the request to outline a pilot program. California American Water puts forth these four targeted benefits because it believes together these benefits will provide the best opportunity to explore the potential benefits and challenges of addressing the needs of low-income multi-family water users currently behind a master meter.

The benefits and challenges of developing a water rate assistance program for residents who are behind a master meter, and thus not responsible for paying their water bill, has been widely discussed in recent years. In addition to ratepayer assistance discussions in the Commission's current Low-Income Ratepayer Assistance Order Instituting Rulemaking, R.17-06-024 ("LIRA OIR"), the State Water Resources Control Board ("Water Board") was tasked with examining how to improve water rate assistance with the passage of Assembly Bill ("AB") 401 in 2015. Water Board members, staff and a multi-disciplinary working group that included Commissioners, Staff and regulated water utilities helped develop a report in response to AB 401. In February 2020 the "AB 401 Report" was presented to the Legislature. One component of the AB 401 Report is a recommendation to develop a renters' tax credit to offset the cost of water service for renters who are served through a master meter or are not connected to a community water system.

The AB 401 Report estimates that as many as 44 percent of residential water users in California do not pay their own water bill and that as many as 60 percent of low income Californians are not responsible for paying a water bill directly. These statistics highlight how expanding ratepayer assistance programs to disadvantaged Californians who are not ratepayers would provide benefits to many families.

The AB 401 report is candid in its assessment of the challenge:

While there is no perfect approach to delivering affordability assistance to low-income households which do not directly hold accounts with CWS [community water systems], the renter's water credit approach is feasible because it relies on an existing, successful benefit delivery mechanism instead of creating a new one. Moreover, its advantages outweigh the disadvantages of alternative approaches such as direct cash assistance (cash, check, electronic bank transfer, other) to eligible households via a new state fund, or working with stakeholders to develop an expanded EBT program that could be safely accessed by all low-income households. (SWRCB Low Income Rate Assistance Final Report, Page 34)

California American Water proposes a multi-pronged approach to delivering benefits in this advice letter because there is no "silver bullet" to address this challenge. California American Water believes that the different housing types and residents who reside in them provide different opportunities to chip away at the issue. Given the amount of study and thinking that has gone into the problem in California by academics, government leaders, advocates, and service providers the only clear model that has emerged is one in which a benefit is provided through tax credit and water utilities are not involved.

Nonetheless, California American Water is prepared to work "outside the box" and innovate solutions which is why a multi-pronged approach makes sense for a pilot study. We believe that each component will provide an opportunity to evaluate the efficacy of the solution. The actual benefits delivered to low income residents in multi-family housing should be balanced by the cost, effort and efficiency of benefit delivery methods. This data will help inform future programs for California American Water customers and will also be useful in any number of larger policy efforts in the coming years. As always, scale is important because unlike the energy sector, where a handful of utilities serve most Californians, there are over 400 medium and large water utilities in the state and thousands of smaller systems. California American Water has been a leader in water affordability since introducing the first ratepayer assistance program in the state in 1996 and believes this filing is an important opportunity to further the policy discussion in the state.

#### Background:

Ordering Paragraph 5 of D.20-08-047, issued on September 3, 2020, states:

California-American Water Company shall file a Tier 3 advice letter, within 120-days of the issuance of this decision, outlining a pilot program that provides a discount to water users in low-income multi-family through their housing providers.

D.20-08-047 also directed California American Water to use the pilot program outlined in AL 1221 as a starting point for its pilot proposals. Specifically, Finding of Fact No. 23 provides:

California-American Water Company's Advice Letter 1221 for establishing a tariff that provided a discount to low-income multi-family renters through their housing providers establishes a good starting point for a pilot.

In AL 1221 California American Water requested extending Low-Income Ratepayer Assistance ("LIRA")¹ programs to master metered Affordable Housing Facilities in its Monterey Service area. The proposal extended rate relief to providers/owners, mitigating cost impacts to low-income housing providers, in cases where lease payments, including utilities, are set by government regulation and potential rate increases cannot be passed on to tenants. Eligibility would be based on the California Tax Credit Allocation Committee ("TCAC"). Ultimately, advice Letter was rejected by the CPUC.

Below are the proposed four targeted solutions for the Commission's review and approval. As stated above, California American Water believes that each component of the overall program (1) supports the aim of extending assistance to residents of multifamily properties, and (2) may provide insight on possible solutions to address the needs of low income water users that reside behind a master meter and thus currently do not qualify for California American Water's LIRA benefit.

### Program Component 1 – Multifamily Housing in Disadvantaged Communities – San Diego Service Area

Program Component 1 would be applicable only to master metered buildings in a disadvantaged or severely disadvantaged community ("DAC/SDAC") in California American Water's San Diego Service Area. Under this component, California American Water would target one or more master metered building(s) in a disadvantaged or severely disadvantaged community ("DAC/SDAC") and establish a partnership to provide Low-Income Ratepayer Assistance program discounts to tenants. This program component would deliver assistance directly to a tenant through a partnership between California American Water and a Community Based-Organization ("CBO"). California American Water intends to use data from the CARE data share with energy companies to identify properties that have individually metered units for energy. Through this process, California American Water may be able to identify water master metered properties with tenants that are qualified for the CARE program. California American Water would use the CARE data share methodology and provide discounts for eligible tenants to a CBO which would then pass the credit directly to the tenant. California American Water currently uses a CBO to administer its crisis assistance fund in Monterey and would build on this experience including developing an agreement to supply reasonable administrative costs.

<sup>&</sup>lt;sup>1</sup> D.20-08-047 ordered regulated water utilities to name or rename low-income ratepayer assistance programs "Customer Assistance Program" or ("CAP"). California American Water is putting together a filing which will change the name of its Low-Income Ratepayer Assistance Programs ("LIRA") to CAP on all applicable tariffs and forms. For the purposes of this filing, California American Water uses the LIRA classification to be consistent with current tariffs.

Eligible tenants would receive the LIRA discount in the applicable service area which includes a meter-based discount and a discount on volumetric charges.

This program will require building partnerships with local CBOs. Resources will need to be devoted to building and maintaining these partnerships and tracking and verifying that discounts are reaching eligible tenants.

California American Water would track costs within a separate sub-account of its LIRA Balancing account.

## Program Component 2 – Multifamily Low-Income Housing Tax Credit Recipients – Sacramento and Monterey Service Areas

Program Component 2 would provide a discount directly to non-profit and for-profit affordable housing properties in California American Water's Sacramento and Monterey Service Areas that receive the California Low-Income Housing Tax Credit for all units. California American Water has identified 39 candidate properties, 31 in Sacramento and 8 in Monterey, that would be eligible to receive this discount. The utility portion of customer rent in these properties is generally fixed, so rather than providing the discount to tenants, the discount would go to the building owner with the aim of assisting the financial viability and availability of affordable housing in California American Water's service areas.

California American Water has had several conversations with the California Housing Partnership and the California Housing Consortium both of which are supportive of this program component as a means to support the availability of affordable housing in California and with the hope that discounts for affordable housing providers could be expanded across the state.

Eligible master metered account holders would receive the LIRA discount in the applicable service area which includes a meter-based discount and a discount on volumetric charges. Master metered multi-residential buildings are billed under one quantity rate in all California American Water service areas except for Monterey. In Monterey, some buildings may be billed under a multi-residential rate which is a tiered rate. The volumetric rate discount would apply to all usage in both Sacramento and Monterey.

This program will require resources for building and maintaining relationships with willing property owners. It will also require verification of current and ongoing affordable housing tax credit status for 100 percent of the units. To be eligible for this benefit the housing provider must have a minimum of five years remaining on affordable housing deed restrictions for the property. Requiring there be a minimum length of time remaining on deed restrictions provides the best assurance that this benefit will allow housing providers to continue to support the operations and maintenance of affordable housing in the state. This program will apply to eligible tax credit recipient properties in California American Water's Sacramento and Monterey service areas.

Like Program Component 1, California American Water would track costs within a separate sub-account of its LIRA Balancing account.

Program Component 3 – Meter Retrofit for Fruitridge Vista Multifamily units

For Program Component 3, California American Water would identify suitable duplex and four-unit multifamily buildings in its Fruitridge Vista Service Area and install individual meters. By installing individual meters, multifamily building tenants would be able to take advantage of the full menu of services offered by California American Water. These services include ratepayer assistance programs, conservation programs and services, payment options and arrangements including payment plans and budget billing, and improved information about water quality including Consumer Confidence Reports and water quality and service emergency notifications.

California American Water acquired the Fruitridge Vista system in February 2020. The Fruitridge Vista system has around 4,400 customers of which almost 3,200 are unmetered. The California Department of Water Resources identifies the Fruitridge Vista Service Area as a "severely disadvantaged community". California American Water is beginning a meter installation program in Fruitridge Vista, and under Program Component 3 would identify certain multifamily units where the configuration makes installing individual meters practical at a cost similar to installing a meter for single family homes. This service area has approximately 150 duplexes and 50 multifamily buildings which contain four units and a common hot water and laundry facility for each building. Typically, in the Sacramento service area these types of buildings will have individual meters installed. This meter installation expansion could be performed under the current meter installation project, however there would be additional incremental costs associated with installing these meters. California American Water currently estimates a cost for materials and construction of \$6,945 for each single-family property in its meter retrofit program, so a similar incremental cost for each unit in a multi-family building could be expected.

During the previous meter retrofit program for its Sacramento District from around 2003 to 2013, California American Water was successful in placing individual meters for a number of similar units. The total number of individual units that could be individually metered in Fruitridge Vista is unknown at this time because some customer plumbing configurations do not easily lend themselves to this type of meter retrofit work and would remain master metered. Our engineering and construction teams believe the main limiting factor is the configuration of the plumbing between each unit and the property line.

California American Water requests authority to establish a memorandum account to track incremental costs associated with installing meters in these multifamily properties.

## Program Component 4 – Low-Income Joint Water and Energy Install Program – Recently Acquired Systems

This Program Component would expand existing water energy retrofit programs that are currently conducted jointly with energy providers to multifamily buildings and mobile home parks. The program that currently extends hot and cold-water measures including appliances, fixtures, and weatherization to low income housing is funded jointly by California American Water and the energy utilities and has predominantly been utilized by single family dwelling households. Typically, the participating energy utility covers the cost of hot water measures such as water heater, showerhead and washing machine upgrades with the water utility covering cold water measure costs such as toilet upgrades, aerators and leak repairs. This program would explore extending the program reach to multifamily buildings and mobile home parks, both master metered and individually metered. Similar to Program Component 1, California American Water

would use CARE data to identify tenants that are in individually metered units for electricity, but are master metered for water to qualify them for this program. The extent of program benefits and upgrade measures for each tenant would be based on condition and age of the applicant's current fixtures and appliances and any previous program participation. Tenants would directly benefit from the measures and owners would benefit from lower water bills. The program will target the recently acquired service areas of Meadowbrook, Hillview, and Dunnigan.

This is a comprehensive program with significant associated costs. California American Water would need to devote resources to identify willing owners, maintain these relationships, and roll out the program. The program budget would not exceed \$200,000.

Like components 1 and 2, California American Water would track costs within a separate sub-account of its Low-Income Ratepayer Assistance Program ("LIRA") Balancing account.

Supplemental Information:

Resolution W-5241 authorized California American Water to proceed with components 1 and 4.

#### Request:

Approval to implement the pilot program, including all four components, described herein. California American Water proposes that a report be prepared 12 months after the implementation of the first two project components to examine their effectiveness and will also report on the progress of implementing the third and fourth components. The third component will continue until the meter retrofit project in Fruitridge Vista is completed in 2023 and the fourth component will continue until the end of the 2023 or the approved funding amount is exhausted.

California American Water requests the following tariff changes:

- Modify the language on the Low-Income Ratepayer Assistance (LIRA) Balancing Account preliminary statement to create a subaccount within to record and recover the low-income discounts and incremental costs associated with components 1, 2 and 4 herein.
- Create a Fruitridge Vista Multi-family Meter Retrofit Memorandum Account ("MFMRMA")
  preliminary statement which will track the incremental capital necessary to separately
  meter individual dwelling units on target properties located within a disadvantaged
  community.
- Modify LIRA-Tariff in the following manner:
  - o Modify special condition applicability language in the CA-LIRA tariff.
  - Add special condition language outlining the pilot program, including the four program components.
  - Add LIRA rates based on commercial service and volumetric charges for applicable pilot-program service areas.

#### **Supplemental Request:**

Approval of the modified and updated proposed tariffs to conform with Resolution W-5241 and California American Water's effective tariffs and rates, as well as updated meter rates on its Monterey CAP tariff.

#### Tier Designation:

AL 1320 was submitted with a Tier 3 designation. This filing is a supplement following issuance of Resolution W-5241.

#### **Effective Date:**

Given the this is a Tier 3 filing and requires a Commission resolution, California American Water does not request a specific effective date. However, given the current economic crisis, likely legislative action as a result of the AB 401 Report and the ongoing proceedings related to water affordability that will benefit from additional data we believe this advice letter should be expedited and approved as soon as possible.

Supplemental Request: California American Water requests an effective date of September 22, 2022 for this supplemental filing.

#### **Notice:**

Pursuant to Section 4.3 of General Order No. 96-B, a copy of this advice letter is being provided to those entities listed in the attached "SERVICE LIST PURSUANT TO SECTION 4.3 OF G.O. NO. 96-B." Per guidance from the California Public Utilities Commission's Water Division, during the COVID-19 pandemic, advice letters will only be delivered electronically to the service list.

#### **Protests and Responses:**

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter.

A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies:
- (3) The analysis, calculations, or data in the advice letter contain material errors or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or

(6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission).

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3<sup>rd</sup> floor California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102 water\_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Recipients: CA Rates	E-Mail: ca.rates@amwater.com	Mailing Address: 520 Capitol Mall, Suite 630 Sacramento, CA 95814
Sarah E. Leeper Vice President – Legal, Regulatory	sarah.leeper@amwater.com	333 Hayes Street, Ste. 202 San Francisco, CA 94102 Fax: (415) 863-0615
Leana Ramirez Business Support Specialist – Rates & Regulatory	leana.ramirez@amwater.com	520 Capitol Mall, Suite 630 Sacramento, CA 95838

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

If you have not received a reply to your protest within 10 business days, contact this person at (916) 568-4279.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Leana Ramirez

Leana Ramirez

Business Support Specialist

#### Attachment 1 Advice 1320-A

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
10610-W	PRELIMINARY STATEMENT Summary Table Sheet 1	10602-W
10611-W	PRELIMINARY STATEMENT (Continued) Sheet 1	10183-W
10612-W	PRELIMINARY STATEMENT (Continued) Sheet 2	10184-W
10613-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 4	10400-W
10614-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 6	10406-W
10615-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 11	10249-W
10616-W	Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 12	
10617-W	TABLE OF CONTENTS Sheet 2	10608-W
10618-W	TABLE OF CONTENTS Sheet 1	10609-W

CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10610-W 10602-W

#### PRELIMINARY STATEMENT Summary Table

Sheet 1

Reference	Account	Tariff	
Α	Territory Served by Utility	10603-W	
В	Types and Classes of Service	10603-W	
С	Description of Service	10170-W	
D	Procedure to Obtain Service	10170-W	
E	Symbols	10170-W	
F	Affiliate Transaction Rule IV.D.2 Memorandum Account (ATRMEMO)	10171-W	
G	Catastrophic Event Memorandum Account (CEMA)	10172-W, 10173-W	
I	Cease and Desist Order Memorandum Account (CDOMA)	10174-W	
J	Cease and Desist Order - Penalties and Fines Memorandum Account	10175-W	
K	Chromium-6 Memorandum Account – Sacramento Service Area	10176-W, 10177-W	
L	Consolidated Expense Balancing Account	10178-W	
M	Emergency Rationing Costs Incurred by CAW Memorandum Account	10179-W	
N	Endangered Species Act (ESA) Memorandum Account (Monterey Service Area)	10180-W	
Р	Garrapata Service Area - SDWSRF Loan Repayment Balancing Account	10181-W	
R	Customer Assistance Program (CAP) Balancing Account	10611-W, 10612-W	(C)
S	NOAA_ESA Memorandum Account	10185-W	` ,
Т	Other Post-Employment Benefits Balancing Account	10186-W	
U	Pension Balancing Account (PBA)	10187-W	
V	San Clemente Dam Balancing Account	10188-W	
W	Coastal Water Project Memorandum Account	10189-W	
Υ	Seaside Groundwater Basin Balancing Account	10190-W	
Z	Water Contamination Litigation Expense Memorandum Account (WCLEMA)	10191-W	
AA	West Placer Memorandum Account	10192-W	
AB	Water Revenue Adjustment Mechanism/Modification Cost Balancing Account (WRAM/MCBA)	XXXX-W, 10194-W, 10195-W, 10196-W	(P)
AD	Water Cost of Capital Mechanism (WCCM)	10197-W	
AE	Credit Card Fees Memorandum Account	10198-W	
AG	School Lead Testing Memorandum Account (SLTMA)	10200-W	
АН	The Memorandum Account for Environmental Improvement and Compliance Issues for Acquisitions	10201-W	
Al	Dunnigan Consulting Memorandum Account	10202-W	
AJ	Water-Energy Nexus Program Memorandum Account (WENMA)	10203-W	

(Continued)

(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) Advice 1320-A J. T. LINAM Date Filed 09/22/2022 Decision DIRECTOR - Rates & Regulatory Effective 09/22/2022 Resolution

655 W. Broadway, Suite 1410 San Diego, CA 92101

Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10611-W 10183-W

(N)

(N)

PRELIMINARY STATEMENT (Continued)

Sheet 1

#### R. Customer Assistance Program ("CAP") Balancing Account

#### 1. PURPOSE:

The purpose of the CAP Balancing Account is to track the CAP discounts provided, the CAP surcharges collected, and to adjust the CAP surcharges on January 1 of each year. The surcharge will be applicable to all non-customer assistance program water and wastewater customers. California American Water was granted authority to continue this account in Decision (D.) 21-11-018. Decision (D.) 20-08-047 ordered California American Water to implement a pilot program providing low-income customer discounts for water users in master metered multifamily housing. Per Resolution W-5241 and Advice Letter 1320-A this balancing account contains a sub-account which records low-income discounts and incremental costs associated with the: 1) San Diego Service Area Multifamily Housing in Disadvantaged Communities Program, 2) Low-Income Joint Water and Energy Install Program in Recently Acquired Systems. Specifics of the pilot program are included in California American Water Customer Assistance Program tariff. The project duration is estimated to be approximately one year after project facilities have been selected and contractors identified or until funds are exhausted. California American Water will report on the pilot program in its 2025 General Rate Case filing. However, the component costs and low-income discounts will continue to be tracked in this account until such time as the Commission approves the component to become a permanent part of the low income program, or rejects the particular component and all customers currently receiving discounts from the program are notified 3-months in advance of the termination of the program component. Costs accumulated in this subaccount will be recovered as part of the annual CAP surcharge in the California American Water's General Rate Case expected to be filed in July 2025.

2. APPLICABILITY: (L)

All areas served by California American Water.

#### 3. ANNUAL SURCHARGE ADJUSTMENT:

The surcharge will be evaluated and adjusted annually in the annual Step Rate filings and will reflect:

- a. A forecast of the December 31st balance in the CAP for the current year that reflects.
  - i. The most recent recorded balance;
  - ii. The assumption that the proportion of CAP to non-customer assistance program residential enrollment in September will remain constant as a proportion of adopted numbers for October through December; and

(L)

(Continued)

(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) Advice 1320-A Date Filed 09/22/2022 J. T. LINAM Decision **DIRECTOR** - Rates & Regulatory Effective 09/22/2022 Resolution

CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10612-W 10184-W

#### PRELIMINARY STATEMENT (Continued)

Sheet 2

#### R. Customer Assistance Program ("CAP") Balancing Account (continued):

#### 3. ANNUAL SURCHARGE ADJUSTMENT (continued):

(L)

- a. A forecast of the December 31st balance in the CAP for the current year that reflects. (Continued)
  - The assumption that current CAP surcharges will be applied to the estimated non-CAP portion of adopted sales (adopted sales minus estimated CAP sales based on the proportion of CAP to non-customer assistance program residential customers in September), plus interest; and
- b. A forecast of the December 31 balance in the CAP for the following year that reflects:
  - The assumption that the proportion of CAP to non-customer assistance program residential enrollment in September of the previous year will remain constant as a proportion of adopted numbers; and
  - The assumption that the new surcharges will be applied to the estimated noncustomer assistance program portion of adopted sales (adopted sales minus estimated CAP sales based on the proportion of CAP to non-customer assistance program residential customers in September of the previous year), plus interest.

#### 4. ACCOUNTING PROCEDURE:

The following entries will be recorded:

- a. A debit entry equal to the recorded customer discounts.
- b. A credit entry equal to the surcharges collected from the customers not qualified to participate in the CAP.
- c. A debit or credit entry equal to interest on the balance in the account at the beginning of the month and half the balance after the above entries, at a rate equal to one-twelfth of the rate on 90-day non-financial Commercial Paper, as reported in the Federal Reserve Statistical Release, H.15 or its successor.

#### 5. RATEMAKING PROCEDURE:

Customer assistance discount of 20%, for all districts except for the Monterey Service Area within Central Division, shall be applied to all monthly service fees, the tier one billed usage amount and the tier two usage amount. A customer assistance discount of 30% for Monterey Service Area shall be applied to all monthly service fees, and the first three tiers billed usage. A customer assistance discount of 35% for the Active Monterey Wastewater Area shall be applied to all monthly service fees. Surcharges will be evaluated and adjusted annually in the annual Step Rate filings to ensure appropriate collection.

(L)

(Continued)

(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) Advice 1320-A Date Filed 09/22/2022 J. T. LINAM Decision **DIRECTOR** - Rates & Regulatory Effective 09/22/2022 Resolution

CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10613-W 10400-W

#### Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 4

#### RATES:

#### **Central Division:**

#### **Monterey Service Area**

Quantity Rates:

	Base Rate
	Per 100 gal (CGL)
For the first 29.9 CGL	\$0.7333
For the next 29.9 CGL	\$1.0999
For the next 54.5 CGL	\$2.9331
For all water delivered over 114.3 CGL	\$6.2851

Service Charge: General Metered

	Per Meter	
	Per Month	
For 5/8 x 3/4-inch meter	\$20.08	(R)
For 3/4-inch meter	\$32.73	
For 1-inch meter	\$60.24	
For 1-1/2-inch meter	\$160.43	
For 2-inch meter	\$268.26	
For 3-inch meter	\$502.99	
For 4-inch meter	\$867.83	
For 6-inch meter	\$1,823.62	ļ
For 8-inch meter	\$2,917.75	(R)

#### Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas **Quantity Rates:**

	Base Rate
	Per 100 gal (CGL)
For the first 59.8 CGL	\$0.6067
For the next 74.8 CGL	\$1.0111
For the next 650.8 CGL	\$1.2134
For all water delivered over 785.4 CGL	\$2.2119

(Continued)

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655 W. Broadway, Suite 1410

San Diego, CA 92101

Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

**Base Rate** 

**Base Rate** 

**Base Rate** 

10614-W 10406-W

(N)

#### Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 6

#### RATES:

#### **Southern Division**

Los Angeles Service Areas - Duarte, San Marino, Rio Plaza

**Quantity Rates:** 

	Per 100 gal (CGL)
For the first 85 CGL	\$0.3688
For the next 50 CGL	\$0.5302
For the next 163 CGL	\$0.7606
For all water delivered over 298 CGL	\$0.8546

#### Los Angeles Service Areas - Baldwin Hills

Quantity Rates:

	Per 100 gal (CGL)
For the first 85 CGL	\$0.4134
For the next 50 CGL	\$0.5943
For the next 163 CGL	\$0.8526
For all water delivered over 298 CGL	\$0.9580

#### **Ventura Service Area**

**Quantity Rates:** 

	Per 100 gal (CGL)
For the first 85 CGL	\$0.4721
For the next 50 CGL	\$0.6786
For the next 163 CGL	\$0.9735
For all water delivered over 298 CGL	\$1.0938

#### San Diego Service Area

**Quantity Rates:** 

	Base Rate
	Per 100 gal (CGL)
For the first 85 CGL	\$0.6540
For the next 50 CGL	\$0.9401
For the next 163 CGL	\$1.3488
For all water delivered over 298 CGL	\$1.5154
Multi-Family Pilot Customers	\$0.8174

(Continued)

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Decision		DIRECTOR - Rates & Regulatory	Effective	09/22/2022
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#### Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM

Sheet 11

#### SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): General Items

(L)

- 3. Customer Assistance Program (CAP) for Nonprofit Group Living Facilities: (Continued)
  - c. Additional requirements:

Group living facilities must provide special-needs social services such as meals or rehabilitation and may have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility. Group living facilities include transitional housing such as drug rehabilitation centers or halfway houses, short-or long-term - care facilities, group homes for the physically or mentally challenged and other nonprofit group living facilities.

Homeless shelters, hospices and women's shelters must provide lodging as the primary Function, must be open for operation with at least six beds for a minimum of 180 days and/or nights per year and may also have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility.

Separate applications must be filed for each type of facility (a homeless shelter, a women's shelter, a hospice or group living facility), even if they are under one licensed organization.

- 4. Customer Assistance Program (CAP) for Multi-Family Units: Per Ordering Paragraph 5 of D.20-08-047 and Resolution W-5241, California American Water will offer discounts on water usage for low-income multifamily buildings under a pilot program as defined in the Preliminary Statement authorizing such program. The pilot program will consist of two program components:
  - Multi-Family Housing in Disadvantaged Communities: This Program component would be applicable only to master metered buildings in a disadvantaged or severely disadvantaged community ("DAC/SDAC") in the San Diego Service Area.
    - Eligible master metered account holders would receive the Low-Income Ratepayer Assistance Discount in the applicable service area which includes a meter-based discount and a discount on volumetric charges, based on the percentage of eligible residents as compared to the total residents.
    - 2. This program will require building partnerships with local community-based organizations in our San Diego Service Area.

(N)

(N)

(Continued) ISSUED BY

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Cal. P.U.C. Sheet No.

10616-W

655 W. Broadway, Suite 1410 San Diego, CA 92101

# Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM

Sheet 12

### <u>SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):</u> General Items (Continued);

(N)

- 4. Customer Assistance Program (CAP) for Multi-Family Units: (Continued)
  - b. Low-Income Joint Water and Energy Install Program: This program component would expand existing water energy retrofit programs that are currently conducted jointly with energy providers to currently un-served multifamily buildings and mobile home parks. The program that currently extends hot and cold-water measures including appliances, fixtures, and weatherization to low-income housing is funded jointly by California American Water and the energy utility.

(N)

#### **Fees and Surcharges**

(L)

 Please reference each district's Tariff Schedule 1 for a list of applicable fees and surcharges. Low-Income Ratepayer Assistance Program customers are exempt from the Low-Income Ratepayer Assistance Balancing Account surcharge.

(L)

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Advice 1320-A

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Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10617-W 10608-W

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#### **RATE SCHEDULES:**

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(Continued)

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Piru Service Area

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10604-W

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