

MONTEREY CII RATES EXPLAINED



INVESTING IN RELIABILITY

CII stands for Commercial, Industrial, and Institutional. In the context of water rates, CII rates refer to nonresidential rates. Rates for CII Customers are set by business type and typical water use.

OVERVIEW

Our 2024–2026 General Rates Case (GRC) settlement was approved by the CPUC on December 5, 2024, and the company will be allowed to increase its Central Coast Division revenue to support specific, crucial projects. New rates were implemented March 7, 2025.

Infrastructure investments ensure the long-term reliability and safety of our water system:

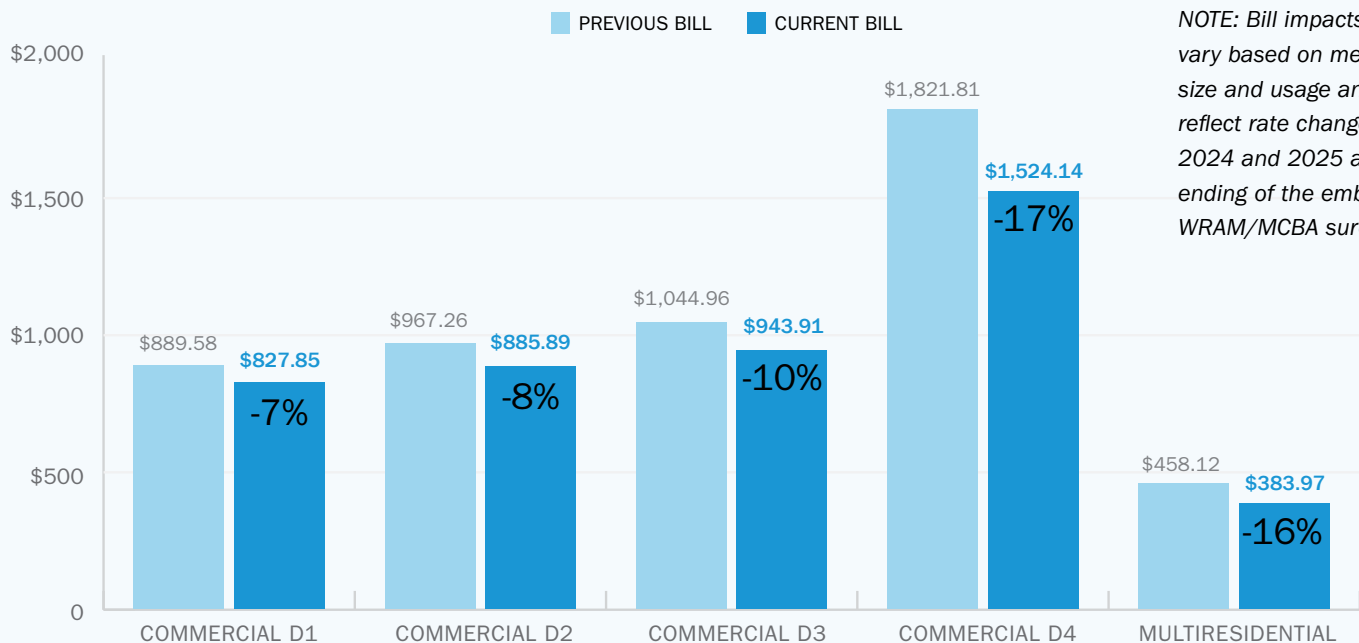
- Water storage tank replacements
- Well rehabilitation
- 22 miles of aging main replacement

“California American Water is committed to providing safe, reliable water service. To continue delivering high-quality water, we’re investing in essential infrastructure upgrades.”

CII RATE FACTS

- Changes in CII rate design for revenue recovery were made statewide, not uniquely in Monterey.
- The CPUC-approved rate design shifts more fixed-cost recovery into fixed service charges. This means that a larger portion of the bill will be based on fixed charges, rather than the amount of water used.
- Rates will continue to reward customers with water efficiency best-management practices with lower water-use charges.
- Currently, in the Central Coast Division, 29% of total revenue to operate and improve the system is recovered from commercial customers, and under the CPUC’s new approved decision, this amount increases to 32%.

CII ESTIMATED BILL IMPACT



NOTE: Bill impacts will vary based on meter size and usage and reflect rate changes for 2024 and 2025 and the ending of the embedded WRAM/MCBA surcharge.