

CUSTOMER REQUEST – REMOVE FLUORIDE
California American Water Company
P.O. Box 578, Alton IL 62002

12/01/2015

Customer Name Account Number
Customer Mailing Address 1 Premise Number
Customer Mailing Address 2 Service Address

(T,D)

(T)

Dear Customer:

(T)

This is in response to a note you wrote requesting that fluoride be removed from your water supply.

We add fluoride to your water supply at the request of municipalities in your area. These municipalities have passed ordinances requesting us to add fluoride to the water supply. Ordinances from affected municipalities are necessary, in that fluoride must be added either to the entire supply or to none of it.

(T)

(T)

Removing fluoride from the water we provide to any one part of a given distribution system is not possible. To remove fluoride from the entire system would require written consensus from the municipalities served by the system.

(T)

Although the benefits of fluoride have long been recognized by the U.S. Public Health Service and the Centers for Disease Control and Prevention, we counsel neither for nor against it. We base our decision to fluoridate on the preference of the customers we serve, as expressed by their municipalities. If you would like to discuss this matter further, you may call our customer service representatives at 1-888-237-1333, during California American Water's business hours. We will answer your concerns or put you in contact with our water quality experts in your area.

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(T)

(C)

(C)

Thank you for taking the time to express your preference. We hope this letter has been helpful.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 1092

ISSUED BY

D. P. STEPHENSON

(TO BE INSERTED BY C.P.U.C.)

DATE FILED 11-5-2015

NAME

EFFECTIVE 12-7-2015

DECISION NO.

DIRECTOR – Rates & Regulatory

TITLE

RESOLUTION