


REMINDER NOTICE

 *California - American
Water Company*
PO BOX 578
ALTON, IL 62002-0578

ACCOUNT NUMBER	
AMOUNT DUE	\$122.00
DUE DATE	Due Upon Receipt
AMOUNT PAID	

Please return this portion with check or money order payable to **CAAWC**

CA-American Water Co.
PO Box 7150
Pasadena, CA 91109-7150



Please make checks payable to CAAWC and indicate account number on check

Return this portion with payment.

SINCERELY YOURS,
California-American Water Company

MEDICAL EMERGENCY NOTICE

If someone living in your home is seriously ill, we will not shut off your water service during this illness if you do two (2) things:

1. Have a doctor certify by phone or in writing that the illness exists and that the person will be in danger if you do not have water service.
- AND
2. Make arrangements to pay your overdue and current bills by calling 1-888-422-5264

Consumer Affairs Branch, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102

(TO BE INSERTED BY UTILITY)
ADVICE LETTER NO. 566
DECISION NO. _____

ISSUED BY
D. P. STEPHENSON
NAME
DIRECTOR - RATES & REVENUES
TITLE


(TO BE INSERTED BY C.P.U.C.)
DATE FILED JUN 18 2002
EFFECTIVE JUL 22 2002
RESOLUTION NO. _____

CALIFORNIA-AMERICAN WATER COMPANY
880 KUHN DRIVE
CHULA VISTA, CALIFORNIA 91914

CANCELING

Revised C.P.U.C. SHEET NO. 4049-W
3010-W
Revised C.P.U.C. SHEET NO. 3013-W

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REMINDER NOTICE

Dear Customer:

*** TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. ***

1. Pay the total amount overdue.
2. Call 1-888-422-5264 to make a payment agreement, to let us know that you made a payment; or to dispute the overdue bill.
3. Call 1-888-422-5264 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice at the bottom of this form.

If we shut off your water, you may have to pay the following charges to have your water turned back on.

Overdue Amount	\$ 122.00
Turn-on-Charge	\$ 10.00
Total Amount Due	\$ 132.00

If you have any questions or need more information, please call us. If you are not satisfied after you talk to us, you may file a complaint with the California Public Utilities Commission Consumer Affairs Branch by calling 1-800-649-7570 toll free, or by writing to California Public Utilities Commission Consumer Affairs Branch 505 Van Ness Avenue Room 2003 San Francisco, CA 94102-3298

California Public Utilities Commission Consumer Affairs Branch will delay the shut off if you file the complaint before the shut off date.

Este aviso contiene información importante sobre su servicio del agua. Por favor, ponerse en contacto con nosotros en 1-888-422-5264 si quisiera tenerlo traducido o necesite cualquier otra ayuda. Gracias.

If you have already mailed your payment, please disregard this notice.

See reverse for additional details.

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